

Mercy Northwest Arkansas Community Benefit Report

McAuley Clinic Without Walls



Elizabeth Hernandez, community outreach coordinator, manages the McAuley Clinic Without Walls program.

McAuley Clinic Without Walls is a program to help uninsured adults obtain access to Mercy primary care physicians using Mercy's existing financial assistance program. Eligible participants include community members living in poverty, homeless people, undocumented residents and people who have been denied Medicaid because they earn just a little too much to qualify.

The goal of the program is to help people with no access to medical care get established with a doctor who will treat their ongoing medical problems and health concerns, provide preventive care, and become their regular health care provider.

Once patients are approved for financial assistance, they are assigned to one of 19 Mercy physicians who have agreed to take on new patients for this

particular program. A total of 265 applications have been approved since the program began in 2016. Referrals come from the NWA community, Samaritan Community Center, NWA Women's Shelter, homeless shelters, Mercy clinics and doctors, and the Benton County Health Department.

An additional outreach opportunity allows for Mercy to bring health screenings to vulnerable populations. These take place at Samaritan Health Center locations in Rogers and Springdale. These screenings provide a perfect way to be present to people provide referrals to the McAuley Clinic Without Walls program.

Community Benefit - YTD
\$6,961,000

Charity Care

Includes the actual cost of providing free or discounted care to persons who cannot afford to pay and who are not eligible for public programs. Charity care does not include bad debt.

Benefit: \$1,939,000

Community Outreach Services

Includes activities carried out to improve community health and services that are subsidized because they are needed in the community. Examples: education, support groups, health screenings, and immunizations.

Benefit: \$177,000

Health Professionals

Education and Research

Includes the cost of providing clinical placement for physicians, nurses and other health professionals plus the costs of the nursing anesthesia, EMS and radiology schools.

Benefit: \$426,000

Cash, In-Kind Donations, Workforce

Enhancement and Fundraising

Includes cash, in-kind donations, fundraising costs, food & supplies to shelters, use of Mercy rooms and facilities, donated office space and recruitment of health professionals in medically underserved areas.

Benefit: \$28,000

Medicaid Subsidies

Includes the actual unpaid cost of providing care to Medicaid patients and represents the shortfall between cost of care and the payments received by the government.

Benefit: \$4,391,000