



# Mercy Urgent Care Proud to Serve Veterans

Mercy Urgent Care is now part of the Veterans Affairs (VA) Community Care Network. Veterans can get quality urgent care without prior approval from the VA.

## Who's Eligible

All Mercy Urgent Care locations are partnered with the VA in the Community Care network; however, some veterans may not be eligible for urgent care services. In general, veterans must be enrolled in the VA health care system and have received care through the VA in the last 24 months.

**The easiest way to check your eligibility is to call 1-833-4VETNOW.**

## Your VA Urgent Care Benefits

- 1. No copays for most groups:**
  - Veterans in priority groups 1-6 who get care at urgent care centers do not have a copay for the first three visits in a year, while veterans in groups 7-8 only have a \$30 copay.
  - All priority groups can get a flu shot at urgent care without any copay.
- 2. Same-day prescriptions:** The VA will pay for or fill prescriptions with up to a 14-day supply.
- 3. Travel reimbursement:** The VA reimburses beneficiary travel, on a one-way basis, for trips to urgent care centers for unscheduled care.

## How to Get Care

When you get to Mercy Urgent Care, just tell the team at check in that you are using VA benefits. We'll take care of the paperwork, confirm your eligibility and copay, and get you treated quickly by our expert providers.

**We're here to help.** The VA recommends bringing these documents with you just in case.



*Your life is our life's work.*