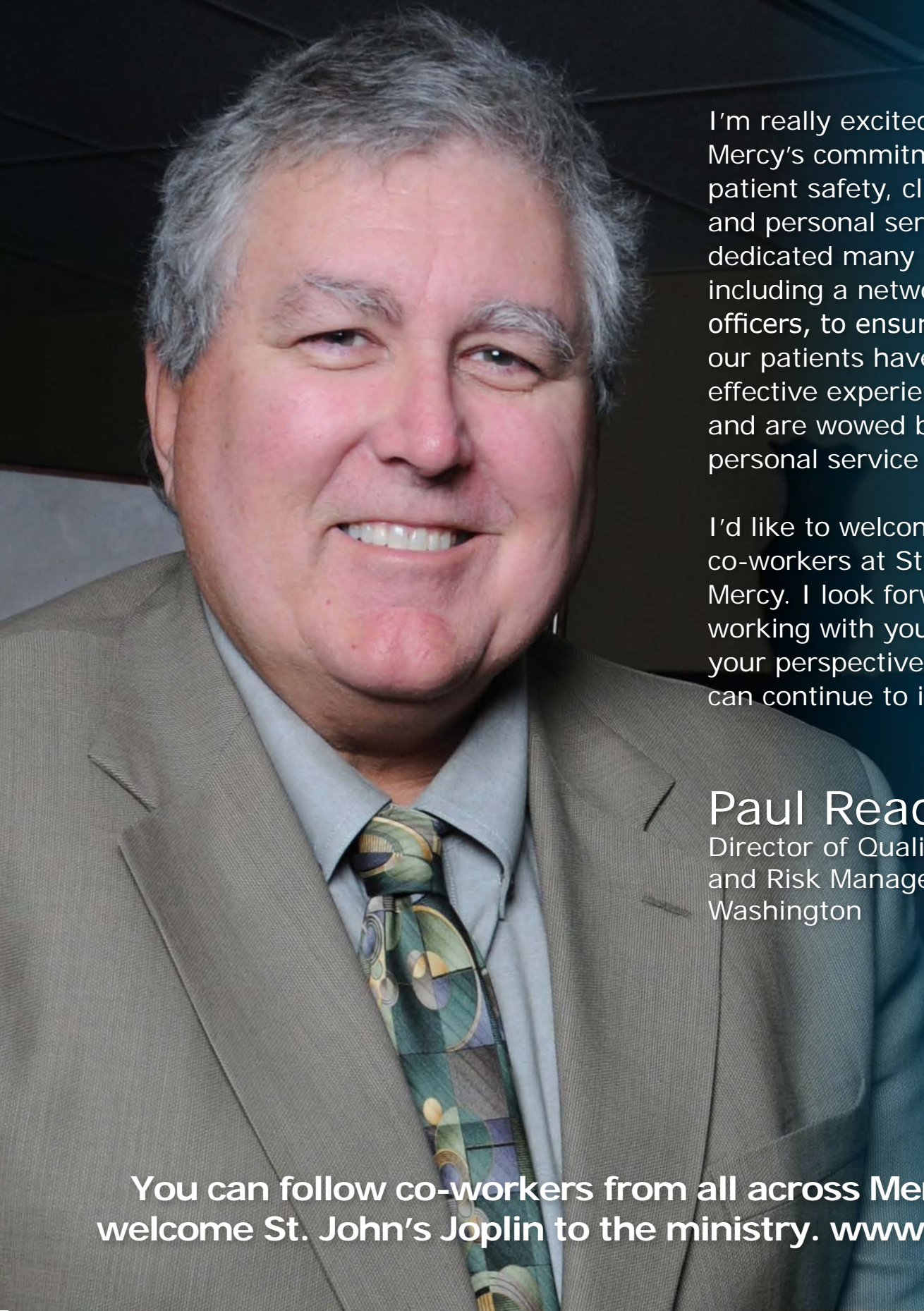


# Welcome to Mercy!

A portrait of Paul Reading, a middle-aged man with grey hair, wearing a light-colored suit jacket, a light blue shirt, and a patterned tie. He is smiling and looking directly at the camera. The background is a dark, textured wall.

I'm really excited about Mercy's commitment to patient safety, clinical quality and personal service. We have dedicated many resources, including a network of safety officers, to ensure that our patients have safe and effective experiences with us – and are wowed by the level of personal service they receive.

I'd like to welcome the co-workers at St. John's to Mercy. I look forward to working with you and hearing your perspectives on how we can continue to improve care.

## Paul Reading

Director of Quality, Safety and Risk Management, Washington

You can follow co-workers from all across Mercy as they welcome St. John's Joplin to the ministry. [www.mercy.net](http://www.mercy.net)