



AROUND THE SYSTEM

Mercy Holds Physician Conference

More than 40 physician leaders from across Mercy met in Oklahoma City in August for the first of two roundtable sessions entitled, "Mercy Physician Connection: Your Leadership Role in Sustaining and Nurturing the Mercy Ministry."

The one-day conference focused on the role of physicians as leaders of the healthcare ministry, including how physicians can find balance in a fast-paced world. Keynote speakers included Mercy CEO Lynn Britton, who emphasized that Mercy must be part of the nation's healthcare solution and urged physicians and other leaders to carry the legacy of the Sisters of Mercy into the future, and Sister Richard Mary Burke, RSM, who spoke about what it means to be Mercy and challenged physicians to continue to bring healing and a culture of caring to those we serve.

Other speakers were Tom Hale, MD, medical director for Mercy's Center for Innovative Care; Alex Hover, MD, of St. John's Clinic in Springfield, Mo.; Mark Johnson, MD, Oklahoma City's senior vice president and chief medical officer; Glenn Mitchell, MD, vice president and chief medical officer for Mercy; Chris Veremakis, MD, medical director of Mercy SafeWatch and the Center for Innovative Care; and Sister Mary Roch Rocklage, RSM.

A second roundtable for physician leaders is slated for January 2010 in St. Louis.

Mercy, ROi Rank High in Modern Healthcare Surveys

According to an annual survey by *Modern Healthcare* magazine, Mercy is the eighth largest Catholic health system in the nation based on net patient service revenue and the 28th largest among all healthcare systems in the United States based on net patient service revenue.

Modern Healthcare's annual Group Purchasing survey ranks ROi, Mercy's supply chain operating division, as the fifth largest in the nation by purchasing volume and tenth by GPO membership.

St. John's Mercy Named Best Place to Work



St. John's Mercy Health Care in St. Louis has been named to *Modern Healthcare* magazine's list of Best Places to Work in Health Care for 2009. St. John's Mercy was selected for co-worker-friendly amenities such as an on-site daycare center, a gym, lactation rooms for nursing mothers, tuition reimbursement and an open-door policy with CEO Denny DeNarvaez.

St. John's Mercy Breaks Ground on New Outpatient Facility

St. John's Mercy Health Care recently broke ground on a new, 125,000-square-foot outpatient facility in west St. Louis County that will house a comprehensive cancer treatment center, emphasizing breast health and breast cancer treatment while also offering diagnosis and treatment of other tumor sites. It also will contain offices for primary care, cardiology and women's health services as well as a comprehensive

imaging center and an ambulatory surgery center. Construction is scheduled to be completed in August 2010.

St. Joseph's Mercy Honored with Ambassador Award



St. Joseph's Mercy Health System Vice President of Human Resources Jed Liuzza (right) shakes hands with Arkansas Governor Mike Beebe before receiving the Ambassador Award.

St. Joseph's Mercy Health System in Hot Springs, Ark., recently became only the third business in the state to be presented with the Ambassador Award at the annual Arkansas Governor's Work-Life Balance Awards. The Ambassador Award is given to Arkansas businesses that receive three consecutive Gold Awards in their categories for being as competitive in their work-life practices as larger international companies. St. Joseph's Mercy has been a large-company Gold Award recipient each of the last three years.

Fort Smith Hospital Helps Child Abuse Victims



(left to right): St. Edward Mercy Vice President of Mission Joel James, CEO Jeff Johnston and Medical Librarian Pat Morris present a check to Jackie Hamilton and board members of Hamilton House.

St. Edward Mercy Medical Center in Fort Smith, Ark., has donated space on the first floor of Mercy Medical Tower for use by Hamilton House Child and Family Safety Center, a facility providing a safe, child-friendly environment where comprehensive community services are offered to child victims of abuse and their non-offending family members. Hamilton House is the only facility in the region that provides sexual-assault exams, therapy, forensic interviews, and child and family advocacy services to lessen the trauma associated with child abuse.

Mercy Health Plans Opens New Springfield Office



Mercy Health Plans recently celebrated the grand opening of a new location in Springfield, Mo.

Mercy Health Plans recently celebrated the grand opening of a new location in Springfield, Mo. The new two-story, 42,500-square-foot building will house approximately 150 co-workers and support

Leadership Changes

Scott Arnold has been named vice president of project management for Mercy Information Services Division.

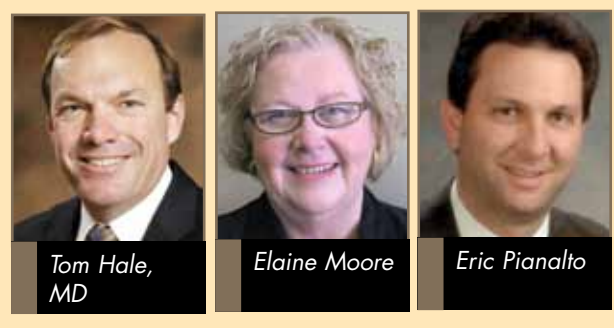


Ryan Barnard, PharmD, has been named vice president of support services at Mercy Memorial Health Center in Ardmore, Okla.

Steve Bollin has been named vice president of support services for St. John's Mercy Medical Center in St. Louis.

Sam Crow, DO, has been named a medical director for Mercy's Center for Innovative Care.

Curtis Dudley has been named vice president of information solutions for ROi.



George Flynn has been named senior vice president of performance improvement for the Sisters of Mercy Health System.

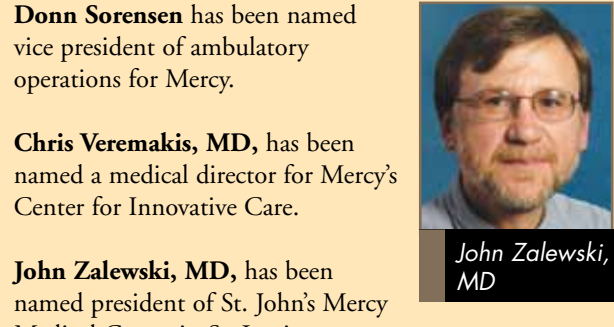
Tom Hale, MD, has been named a medical director for Mercy's Center for Innovative Care.



Elaine Moore has been named vice president of leadership development for the Sisters of Mercy Health System.

Eric Pianalto has been named vice president of ambulatory solutions for the Sisters of Mercy Health System.

Stuart Schrader, DO, has been named a medical director for Mercy's Center for Innovative Care.



John Zalewski, MD, has been named president of St. John's Mercy Medical Group in St. Louis.

more than 80,000 customers throughout southwest Missouri and Arkansas. A claims division serving more than 250,000 members also is located in this building.

Oklahoma Physician Named Professional of the Year

Rebecca Stough, MD, director of imaging and clinical director at Mercy Women's Center in Oklahoma City, has been named a 2009 Cambridge Who's Who professional of the year in radiology. With a background in radiology that spans nearly 30 years, she has performed or supervised more than 10,000 breast MRIs and has trained many



physicians on how to perform and interpret the complex images. Only two male and two female members in each discipline are named nationally to the list each year.

Mercy Physician Named to AMA Board

David Barbe, MD, from Mountain Grove, Mo., has been elected to the American Medical Association's (AMA) Board of Trustees for a four-year term.



Mercy is published quarterly by the Sisters of Mercy Health System. Its purpose is to communicate Mercy activities and issues, to share ideas and information useful in managing or delivering healthcare, to assist in spreading a common Mercy culture, and to reinforce the Mission and Core Values of the Health System.

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