



St. John's Mercy Medical Center  
Begins Patient Tower  
Construction...page 4



# MERCY

A Publication of the Sisters of Mercy Health System

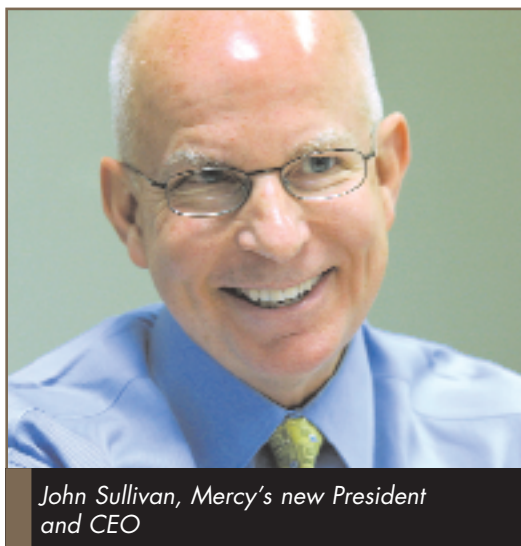
Summer 2007



## Mercy's New CEO Shares His Views for Mercy

**O**n May 1, the Sisters of Mercy Health System (Mercy) welcomed John Sullivan as its third President and Chief Executive Officer (CEO). Sullivan has been a part of the Mercy family since 2004, having served for the last three-and-a-half years as executive vice president/chief operating officer. In this role he oversaw health system operations and worked closely with the CEOs of Mercy's Strategic Service Units (SSUs). Through this experience Sullivan developed a thorough knowledge of the health system and a genuine respect for the Mercy mission, which is especially evident in his passion for Mercy Service.

Sullivan is eager for co-workers to get to know him as a person and understand his plans for the organization. In the following interview, he enthusiastically shares his views of Mercy's future as well as what brought him to this role and how he hopes to make a difference.



John Sullivan, Mercy's new President and CEO

### John Sullivan - The Man Behind the Title

**Family ties:**

"I was born and raised in Green Bay, Wisconsin, where my mother still lives today. I have eight brothers and sisters. My wife, Sally, and I have been married for 33 years. We have four grown children: Tara, who is studying for her doctorate in higher education administration at the University of Michigan and works as the Director of Student Life at the School of the Art Institute of Chicago; Caitlin, who is a teacher of physics and chemistry at a Magnet school in Silver Spring, Maryland; Michael, who is studying law at George Washington University in Washington, D.C.; and Kyle, who works with Deloitte and Touche in Chicago."

**Just for fun:**

"I love the outdoors and am an avid gardener. I love to read - I always have two or three books going at once. My favorite books are historical novels and fiction, but I don't like to focus on just one thing. I love getting lost in a good story. I also love sports, both watching and playing. I play a little golf and am a big Green Bay Packers fan. I follow the college sports of Marquette University and all of the schools my kids attended."

**First job:**

"I was a paper boy. I had the daily morning and Sunday routes. I started when I was very young and for a long time the Sunday paper was so thick, it weighed me down. I had to have all the papers delivered to a spot in the middle of the route so that I only had to carry a few at a time to get them delivered."

**Alter ego:**

"I come from a medical family - my dad was a physician and my mom was a nurse - so I imagine I would be involved in medicine somehow if I weren't doing what I'm doing now. I was always good at math and science."

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Genesis-Epic Design Work  
Marks Milestones;  
HR/Payroll Systems  
Go Live in Arkansas

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2007 Thoele Scholarship  
Recipients are Named

Sisters of Mercy Profile:  
Sr. Teresa Kelone, RSM

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Around the System

### PROJECT ACCESS UPDATE

## Mercy Continues Progress Toward New Computer Environment

"Before Project Access, we had very slow computers that would often 'hang' between screens, so it took a long time to complete tasks," said Michael Schaller, pharmacist at St. John's Mercy Hospital in Washington, Missouri. "But since the migration, the speed of the computers is remarkable. The changeover went very smoothly and the improved speed was definitely worth waiting for."

As 2007 progresses, co-workers throughout the Sisters of Mercy Health System (Mercy) will understand Schaller's enthusiasm as the efforts of the Project Access team



provide all users with faster, standardized computers featuring improved e-mail service, reduced downtime and enhanced support.

Originally developed in 2005 as the Mercy Enterprise Desktop Project, Project Access is a

Mercy Information Services Division (MISD) initiative that focuses on building a new computing foundation across Mercy. The goal of Project Access is to standardize Mercy's computers while simplifying its complex network of computers, servers, e-mail systems and other information technology (IT) infrastructure. This standardization and consolidation will pave the way for important Systemwide initiatives such as Genesis-Epic.

Over the past two years, the scope of Project Access has changed significantly. The project

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KEY TO PEOPLE,  
SERVICE AND  
CAPITAL PILLARS

The pillars that illustrate articles throughout this newsletter highlight activities and initiatives that support Mercy's strategies in these key areas:



Developing Mercy co-workers, physician partners and others who are actively engaged in the Mercy healthcare ministry.



Delivering medical and healthcare services that are of the highest clinical and service quality and marked by service excellence.



Managing our resources, both human and capital, to ensure the financial strength to support renewal and growth.