



St. John's Mercy Medical Center Receives Primaris Hospital Quality Award



St. John's Mercy Medical Center in St. Louis has been named the recipient of the 2006 Primaris Hospital Quality Award. The award is presented annually to one Missouri hospital in recognition of outstanding performance on measurable clinical standards, quality transparency and continuous improvement. This year marks the second consecutive year the award has been given to a member of St. John's Mercy Health Care. Last year's award was given to St. John's Mercy Hospital in Washington, Missouri. •

Mercy Named One of "Most Wired" Health Systems



The Sisters of Mercy Health System (Mercy) is one of the nation's "Most Wired" health systems, according to the results of the 2007 Most Wired Survey and Benchmarking Study. The study measures the nation's hospitals and health systems on their use of information technologies for quality, customer service, public health and safety, business processes and workforce issues. This is Mercy's sixth year on the list. •

Mercy, ROi Receive GHX Provider of the Year Award

The Sisters of Mercy Health System (Mercy) and our Resource Optimization & Innovation (ROi) supply chain operating division were recently honored by Global Healthcare Exchange (GHX) with the "Provider of the Year" award for large providers. GHX is the largest and most utilized electronic commerce exchange in the healthcare industry. •

St. John's Receives National Accreditation for Disease Management Programs

St. John's Health System in Springfield, Missouri, earned Full Disease Management Accreditation from the National Committee for Quality Assurance (NCQA) for their asthma, congestive heart failure, chronic obstructive pulmonary disease, diabetes and maternity programs. The three-year accreditation included a review of practitioners' care processes as well as patients' recommended services and interventions. NCQA is a private, independent, non-profit organization

dedicated to improving healthcare quality and is recognized as an industry leader in healthcare quality measurement. •

St. Joseph's Named IHI Mentor Hospital

The Institute for Healthcare Improvement (IHI) has named St. Joseph's Mercy Health Center in Hot Springs, Arkansas, a Mentor Hospital in the areas of deployment of rapid response teams, prevention of ventilator associated pneumonia and prevention of central line infections. Mentor Hospital status means that IHI recommends St. Joseph's as a resource for questions other hospitals may have about the three interventions for which they were recognized. St. Joseph's is the second hospital within the Sisters of Mercy Health System to earn mentor status from IHI. Mercy Health Center in Oklahoma City was selected as a Mentor Hospital in 2006 for its work to prevent ventilator-associated pneumonia. •

St. John's Mercy Medical Center Begins Patient Tower Construction



This rendering of the new St. John's Mercy Medical Center patient tower also highlights the redesigned main entrance, both of which are scheduled to open in 2010.

St. John's Mercy Medical Center in St. Louis is beginning the next phase of its campus renewal plan with the construction of a new \$150 million, 233-bed patient tower. The 315,000-square-foot patient bed tower will house pediatric services in addition to private patient rooms. Construction is expected to be completed in the summer of 2010. •

Mercy Moves Up in Modern Healthcare Survey

According to an annual survey by *Modern Healthcare* magazine, the Sisters of Mercy Health System (Mercy) remains the ninth largest Catholic health system in the nation based on net patient service revenue. This is the fourth year in a row that Mercy has held this ranking. Among all U.S. healthcare systems, Mercy is the 26th largest based on net patient service revenue. •

St. Mary's Receives Quality Award for Third Year in a Row



St. Mary's Hospital in Rogers, Arkansas, part of Mercy Health System of Northwest Arkansas, has been awarded the 2007 Best Achievement Award from the

St. Joseph's CEO to Retire



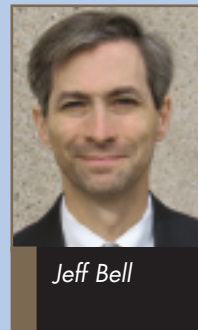
Randy Fale

Randy Fale, FACHE, president and chief executive officer (CEO) of St. Joseph's Mercy Health Center in Hot Springs, Arkansas, has announced plans to retire at the end of the calendar year. The process of planning for new leadership is underway.

Fale was named president and CEO of St. Joseph's Mercy in 1990. His accomplishments in this role include leading the move of the hospital campus from downtown Hot Springs to its current location and the continued expansion of St. Joseph's services and facilities in hospital and outpatient settings. Under his leadership, St. Joseph's Mercy received numerous awards and distinctions, including several awards for quality excellence from HealthGrades and the Arkansas Governor's Family Friendly Employer "Gold Award" in 2006 and 2007. •

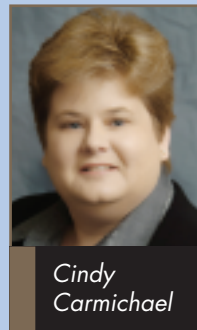
Leadership Changes

Jeff Bell has been named chief technology officer for the Sisters of Mercy Health System.

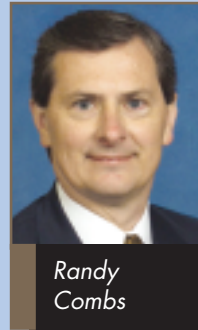


Jeff Bell

Cindy Carmichael has been named vice president of ambulatory services at Mercy Memorial Health Center in Ardmore, Oklahoma.



Cindy Carmichael

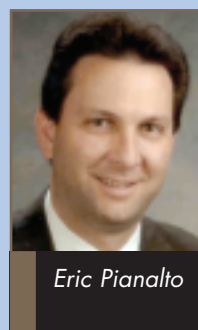


Randy Combs

Randy Combs has been named chief operating officer for St. John's Mercy Health Care in St. Louis. He will maintain responsibility for Mercy Revenue Management.



Gene Kirtser



Eric Pianalto

Gene Kirtser has been named chief operating officer of Resource Optimization & Innovation.

Eric Pianalto has been named vice president-clinic operations for the Sisters of Mercy Health System. •

Arkansas Foundation for Medical Care (AFMC). The award is based on healthcare providers' implementation of research-based best practice guidelines in the care of patients with heart attack, heart failure, inpatient pneumonia or surgical infection prevention. This is the third year in a row that St. Mary's has received a quality award from AFMC. •

Mercy Receives 2007 Hospital Innovators Award



The Sisters of Mercy Health System (Mercy) was recently named among the first recipients of the annual *FierceHealthcare* Hospital Innovators Award. Mercy was chosen from among hundreds of organizations for our willingness to transform our supply chain strategy, demonstration of creativity in problem-solving and ability to successfully step outside the "business as usual" box. •

St. John's Clinic-Rolla Opens Charity Clinic

In May, St. John's Clinic-Rolla, part of Springfield-based St. John's Health System, opened the "We Care Clinic," a free clinic for those in Phelps County, Missouri, and surrounding counties who do not have insurance, Medicare or Medicaid and cannot afford to access other healthcare services. No fees are charged or received for services. •

St. Joseph's Receives Governor's Family Friendly Gold Award



St. Joseph's Mercy Health Center in Hot Springs, Arkansas, recently was honored with its second consecutive family friendly Gold Award in the large-company category at the annual Arkansas Governor's Family Friendly Employer Awards luncheon. The award recognizes Arkansas employers that provide resources to support co-workers in balancing the needs of work and family life. St. Joseph's was the large-company Gold Award winner and overall Diamond Award recipient last year. •



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