

Fiscal Year 2017 (July 1, 2016 - June 30, 2017)

Mercy Fort Smith Community Benefit Report

Where Hope Lives

Total Community Benefit
\$25,583,614



On any given night in Fort Smith, Arkansas, more than 100 of our neighbors won't have a place to call their own. They sleep on the streets, behind dumpsters, in tents that do little to protect them from the extremes of the Arkansas weather.

The Hope Campus which opened its doors in late September is a one-stop social services camp for the underserved, marginalized and homeless seeking housing assistance, employment, education and health care needs to help get them back on their feet. The campus has a dining hall and serves three meals a day to anyone who's hungry with showers and laundry facilities. A dormitory for those eighteen and older features 105 beds, lockers for residents to keep their belongings and a kennel for residents who have dogs.

One of the major components to the campus is the Mercy Clinic attached to the facility. The 5,000 square-foot clinic will provide treatment for minor illnesses and injuries, medical exams, immunizations and physicals.

Cheryl McMillen, a Mercy community health worker (CHW), is located at the campus to help residents, Mercy Clinic patients/families and anyone off the streets to meet their health needs, access community services, provide social support and informal counseling and adopt healthy behaviors.

Since October, Cheryl has assisted 86 residents and patients with housing, accessing a primary care physician, prescription drug assistance and other community resources.

Charity Care

Includes the actual cost of providing free or discounted care to persons who cannot afford to pay and who are not eligible for public programs. Charity care does not include bad debt.

Benefit: \$10,249,602

Community Outreach Services

Includes activities carried out to improve community health and services that are subsidized because they are needed in the community. Examples: education, support groups, health screenings, and immunizations.

Benefit: \$1,345,245

Health Professionals

Education and Research

Includes the cost of providing clinical placement for physicians, nurses and other health professionals plus the costs of the nursing anesthesia, EMS and radiology schools.

Benefit: \$213,623

Cash, In-Kind Donations, Workforce Enhancement and Fundraising

Includes cash, in-kind donations, fundraising costs, food & supplies to shelters, use of Mercy rooms and facilities, donated office space and recruitment of health professionals in medically underserved areas.

Benefit: \$244,766

Medicaid Subsidies

Includes the actual unpaid cost of providing care to Medicaid patients and represents the shortfall between cost of care and the payments received by the government.

Benefit: \$13,530,378



Your life is our life's work.