Last year alone, we served more than 667,000 people through Mercy Hospital emergency rooms. Many of those cases were very serious illnesses and injuries. But, not every situation requires a trip to the emergency room.

With Mercy, you have options based on how urgent and severe the problem is. Across the four states of Arkansas, Kansas, Missouri and Oklahoma, we offer care through more than 30 Mercy Convenient Care and Mercy Urgent Care locations – in communities large and small.

Mercy Convenient Care
Mercy Convenient Care is a great choice when you can’t get in to see your regular doctor. Stop by Mercy Convenient Care – no appointment necessary – to treat minor health issues, including:

- Coughs, colds and flu
- Sore throats
- Ear problems
- Urinary discomfort
- Minor skin conditions
- Minor injuries

Mercy Urgent Care
For more serious conditions that might require stitches or X-rays, head to Mercy Urgent Care. Here we can treat all the conditions as our Convenient Care and more, including:

- Coughs, colds and flu
- Sore throats
- Ear problems
- Urinary discomfort
- Minor skin conditions
- Minor injuries
- Minor burns
- Sprains and strains
- Possible broken bones
- Simple cuts, puncture wounds
- Animal or insect bites
- Flu, strep or mono

Not all facilities are available in every Mercy community.

Mercy Hospital Emergency Room
Convenient and urgent care are not substitutes for the emergency room. For serious or life-threatening problems, such as many of the following, call 911 immediately!

- Severe breathing difficulty
- Chest pain
- Fast heartbeat (more than 120-150)
- Someone faints or is unresponsive
- Difficulty speaking
- Heavy bleeding
- Broken bones visible through the skin
- Drowning
- Choking
- Severe burns
- Allergic reaction with breathing difficulty
- Extremely hot or cold
- Poisoning or drug overdose
- New severe headache
- Sudden intense severe pain
- Sudden blindness/vision change

You can see a health care professional for about the same cost as a visit to your regular doctor.

The cost is higher than Convenient Care, but less than a visit to the ER.

For conditions that are not severe or life-threatening, the ER is your most expensive choice, with average co-pays of $250 or more.

To find the nearest Mercy Convenient Care, Urgent Care or Hospital Emergency Room, go to mercy.net/FindCareNow