

Community Health Improvement Plan

- Mercy Hospital Kingfisher
- Fiscal Year 2026





Our Mission

As the Sisters of Mercy before us, we bring to life the healing ministry of Jesus through our compassionate care and exceptional service.

Our Values

Dignity
Excellence
Justice
Service
Stewardship

Contents

Introduction	4
Implementation Plan by Prioritized Health Need	7
Prioritized Need #1: Access to Care	8
Prioritized Need #2: Mental Health	11
Prioritized Need #3: Access to Food/Poor Nutrition	14
Other Community Health Programs Conducted by the Hospital	17
Significant Community Health Needs Not Being Addressed	18



Introduction

Mercy Hospital Kingfisher is a 25-bed hospital located in Kingfisher, Oklahoma. It is one of eight hospitals in Mercy's West Region. Based on its compliance with national quality and patient safety standards, Mercy Kingfisher earned The Joint Commission's Gold Seal of Approval®. Kingfisher Region Hospital was founded in 1940 and became a Mercy Hospital Kingfisher in 2013.

The facility proudly serves the communities in Kingfisher County and western Oklahoma and offers a range of medical services including a 24- hour emergency room, senior life solutions, rehabilitation, imagine services, wound care, and infusion therapy.

Mercy Primary Care Kingfisher is located in close proximity to the hospital and serves community members of all ages including children.

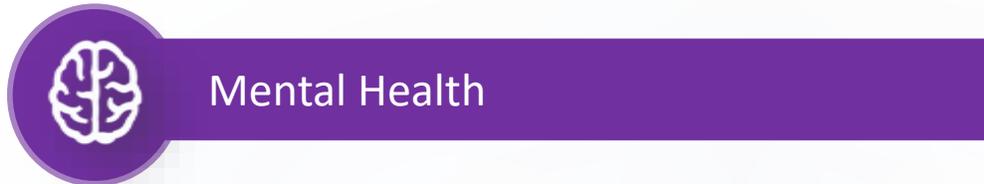


Introduction *(continued)*

Mercy's mission is to deliver “compassionate care and exceptional service” to every community member. In dedication to this mission, our work includes the development of a Community Health Needs Assessment (CHNA) during the last year, with the assistance of the Oklahoma Office of Rural Health and in cooperation with stakeholders throughout the community.

Introduction *(continued)*

The CHNA identified twelve top-priorities and of the twelve, **three have been chosen as health needs for the Mercy Hospital Kingfisher community**. We will strive diligently to address these needs with a Health Equity lens over the next three years:



As always, we seek to develop a rich and rewarding network of partnerships with our neighbors. We welcome any thoughts you may have on ways to achieve our goal for a healthier community.

Improvement Plan by Prioritized Health Need



Community Health Improvement Plan | 2026





Prioritized Need #1: Access to Care

GOAL:

Increase access to health care for uninsured and at-risk persons through community partnerships.





Prioritized Need #1: Access to Care

Program 1 of 2: Compassion Clinic

PROGRAM DESCRIPTION:

Mercy Hospital Kingfisher partners with other areas providers to host Compassion Clinic every month to offer services to the uninsured and underinsured. Services offered include but are not limited to: monitoring blood pressure, glucose, getting labs drawn, and imaging and connecting patients to prescription assistance programs.

ACTIONS MERCY INTENDS TO TAKE TO ADDRESS THE HEALTH NEED:

Strengthen partnership with other local providers to continue growing Compassion Clinic. Connect patients to services to help with their various access to care needs.

ANTICIPATED IMPACT OF THESE ACTIONS (OBJECTIVES):

Fewer patients visiting the emergency room for primary care services, and ensuring patients are seen earlier and more often to help manage their chronic health conditions.

PLAN TO EVALUATE THE IMPACT:

Monitor and track the number of patients seen in the clinic and the number of patients connected to resources and services.

PROGRAMS AND RESOURCES MERCY PLANS TO COMMIT:

Caregiver time and medical supplies.

COLLABORATIVE PARTNERS:

First Baptist Church of Kingfisher, local providers such as pharmacists and nurse practitioners.



Prioritized Need #1: Access to Care

Program 2 of 2: Opportunities Inc.

PROGRAM DESCRIPTION:

Opportunities Inc. is a non-profit organization that provides healthcare access for low-income individuals. Their service area includes 13 counties in the Northwest Oklahoma area. They provide a food pantry, connect patients with prescription assistance programs, and help with housing and utility concerns. Mercy has an ongoing partnership with this organization.

ACTIONS THE HOSPITAL INTENDS TO TAKE TO ADDRESS THE HEALTH NEED:

Refer patients who are uninsured, facing food insecurity, need help with utilities, housing, or clothing to the services offered through Opportunities Inc.

ANTICIPATED IMPACT OF THESE ACTIONS (OBJECTIVES):

Reduce the number of patients coming to the emergency department or being admitted due to having many unmet social needs.

PLAN TO EVALUATE THE IMPACT:

Track the number of referrals placed to Opportunities Inc. Track patients who return after being referred.

PROGRAMS AND RESOURCES THE HOSPITAL PLANS TO COMMIT:

Volunteers serving in the emergency food pantry, continued partnership and support through donations.

COLLABORATIVE PARTNERS:

Community Action Agency, Kingfisher Community Collaborative



Prioritized Need #2: Mental Health

GOAL:

Increase access to mental health services through community partnerships.



Your life is our life's work.





Prioritized Need #2: Mental Health

Program 1 of 2: Senior Life Solutions

PROGRAM DESCRIPTION:

Senior Life Solutions is an intensive outpatient group therapy program for people who are typically age 65 and older with age-related health concerns, difficult life events, transitions into new phases of life, or a traumatic event.

ACTIONS THE HOSPITAL INTENDS TO TAKE TO ADDRESS THE HEALTH NEED:

Implement Senior Life Solutions as an ongoing support program for patients in need of therapy services.

ANTICIPATED IMPACT OF THESE ACTIONS (OBJECTIVES):

Help seniors in the community have support as they deal with issues such as anxiety, depression, and social isolation.

PLAN TO EVALUATE THE IMPACT:

Track number of referrals to program, medication management, improved health outcomes and feelings of hope, happiness, and other indicators of improved mental health.

PROGRAMS AND RESOURCES THE HOSPITAL PLANS TO COMMIT:

Provide a board-certified psychiatrist, licensed therapists, a registered nurse and other caregivers dedicated to the mental health care of older adults in the Kingfisher community.

COLLABORATIVE PARTNERS:

Kingfisher community members, local healthcare professionals within or not within the Mercy system of care, and other community-based organizations needing mental health services for adults 65 and up.



Prioritized Need #3: Access to Healthy Food

GOAL:

Increase access to healthy food for patients facing food insecurity.





Prioritized Need #3: Access to Healthy Food

Program 1 of 1: Outpatient Dietician Services

PROGRAM DESCRIPTION:

Mercy Hospital Kingfisher will begin an outpatient program that helps patients with learning how to eat healthier on a budget by providing an outpatient dietician.

ACTIONS THE HOSPITAL INTENDS TO TAKE TO ADDRESS THE HEALTH NEED:

Set up a referral mechanism to refer patients to outpatient dietician services from the clinic or inpatient setting.

ANTICIPATED IMPACT OF THESE ACTIONS (OBJECTIVES):

Patients will gain improved nutrition and ability to select healthy, cost-effective foods. Patients utilizing the outpatient dietician services will be less likely to admit to the hospital due to nutrition related health concerns.

PLAN TO EVALUATE THE IMPACT:

Track the number of patients referred to the service, their admission or readmission rates, and ability to afford and follow a healthier diet.

PROGRAMS AND RESOURCES THE HOSPITAL PLANS TO COMMIT:

A referral mechanism to refer patients to the program, a full-time dietician to support the program and provide nutritional guidance in accordance with existing chronic health conditions.

COLLABORATIVE PARTNERS:

Opportunities, local food pantries, Integrated Health and Social Care

Other Community Health Programs

Mercy Hospital Kingfisher conducts other community health programs not linked to a specific prioritized health need. These programs address a community health need and meet at least one of the following community benefit objectives: improve access to health care services, enhance the health of the community, advance medical or health care knowledge or relieve or reduce government burden to improve health. The need for these programs was identified through documentation of demonstrated community need, a request from a public health agency or community group, or the involvement of an unrelated, collaborative tax-exempt or government organization as partners in the activity or program carried out for the express purpose of improving community health. Although this is not an exhaustive list, many of these programs are listed on the next page.

Other Community Health Programs (Continued)

Community Benefit Category	Program	Outcomes Tracked
Community Health Improvement Services	Summer Feeding Programs for Local Schools	
	Compassion Clinic	
	Meals on Wheels	
Health Professions Education	Health professions student education nursing, imaging, therapy, pharmacy, medical student, lab, emergency medical technician and advanced practice nursing	
Financial & In-Kind Contributions	School and county health fair	



Other Community Health Programs (Continued)

Community Benefit Category	Program	Outcomes Tracked
Financial & In-Kind Contributions	Toy drive for Department of Human Services	
	Christmas Adoption Program	
Community Building	School health fairs	
	Relay for Life	
	Kingfisher Chamber of Commerce Member	
	Kingfisher Collaborative	
Health Care Support Services	Support groups	



Significant Health Needs Not Being Addressed

In any case of prioritization, there will be some areas of needs that are identified that are not chosen as a priority. Because MHK has limited resources, not every community need will be addressed. Throughout the CHNA process, the following need arose as a community concern. However, it will not be addressed as a top priority because other organizations are more appropriate to address this need.

- **Addiction**
Primary care and emergency room providers at Mercy will continue to address this issue through collaborative work. Mercy will not, however, take a lead in this role as the resources necessary to implement a program focused on addiction is challenging for a smaller hospital.
- **Access to Water**
Mercy discussed the needs such as access to water with other community organizations and leaders to hopefully work collaboratively towards a solution; however, Mercy will not focus on this issue as a primary issue for our patients.

Now What

Next Steps

After carefully reviewing the data and mapping existing resources, MHK is developing an implementation plan with evidence-based strategies. The plan will be submitted to a committee of appointed members from Mercy Hospital Kingfisher, for their approval. The final version of the CHNA and Implementation Plan will be available to the public on the Mercy Hospital Kingfisher website, www.mercy.net/communitybenefits.



Your life is our life's work.