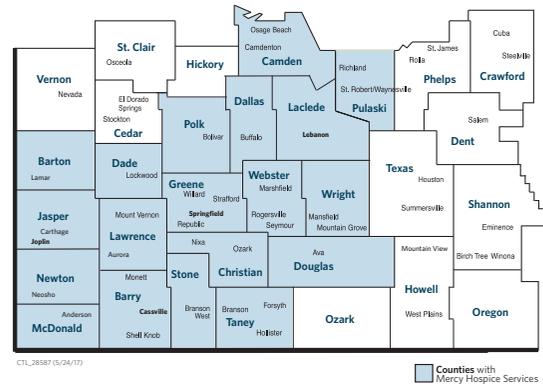




**Mercy's Mission**  
 As the Sisters of Mercy before us, we bring to life the healing ministry of Jesus through our compassionate care and exceptional service.

**Mercy Hospice Believes**  
 Every day should be as comfortable and full as possible. Terminal illness doesn't mean you have to give up that desire. Mercy Hospice helps you and your family maintain your hope for a life of quality, dignity and meaning.

**Service Area**



**Hospice Referral Intake**  
 417-820-7550 | 800-330-8304  
 fax 417-820-7426

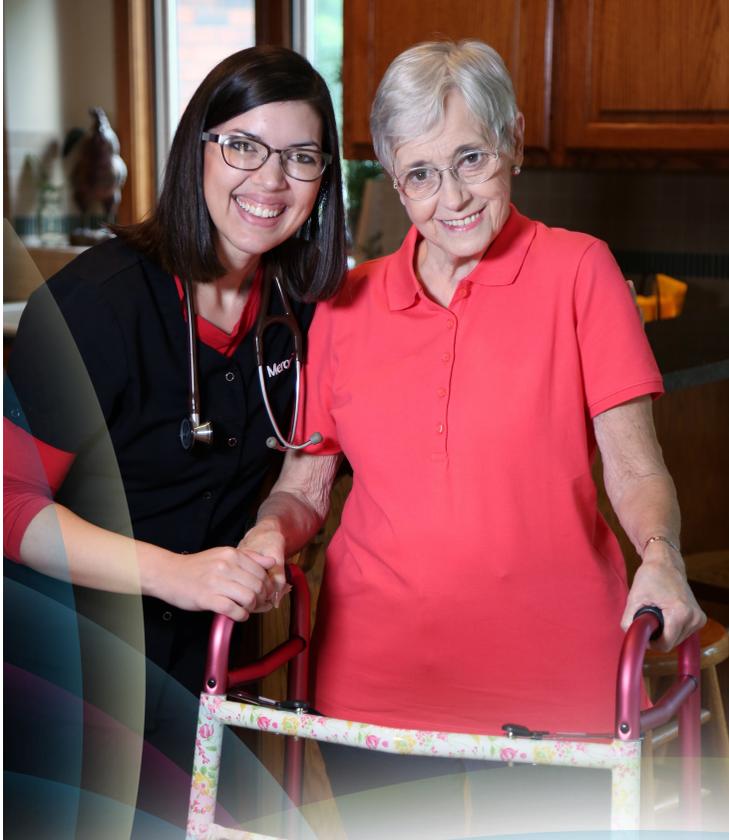
**Missouri Office Locations**  
 Mercy Hospice Springfield  
 1570 W. Battlefield Road | Suite 110  
 417-820-7550 | 800-330-8304

Mercy Hospice Cassville  
 One Medical Plaza | Suite 2  
 417-847-6099 | 866-293-1507

Mercy Hospice Lebanon  
 1210 Deadra Drive  
 417-588-5900 | 877-500-9500

Mercy Hospice Joplin  
 1717 S. Range Line Road | Suite B  
 417-623-8164 | 800-638-7073

**Visit us at [mercy.net/417hospice](http://mercy.net/417hospice)**



**Mercy Hospice**



Mercy Hospice has served the Ozarks since 1995. This specialized end of life care is part of Mercy's overall emphasis on providing palliative support to patients and their loved ones - who together are facing a serious illness.

### When is hospice appropriate?

Terminal illness does not mean "giving in." Hospice brings a new kind of hope: the hope for dignity and comfort. When a terminal illness has been diagnosed (life expectancy less than 6 months), and cure-oriented treatment is no longer being pursued, hospice is an option. Hospice is appropriate when quality of life is your priority.

### Diagnoses commonly associated with hospice:

- Cancer
- Cardiac disease
- Pulmonary disease
- Stroke
- Neurological disease
- Liver disease
- Alzheimer's disease
- AIDS/HIV

Mercy Hospice is able to deliver care to you wherever you live. Through our family of dedicated health care professionals, paraprofessionals, support staff and volunteers, we provide expert and compassionate home care services.

### Mercy Hospice Services

Hospice treats the person, not the disease. The importance of emotional support is recognized, along with pain and symptom management.

### Your services are coordinated through a caring team that includes:

- Your doctor
- Hospice medical director
- Nurse practitioner
- Registered nurses
- Licensed practical nurses
- Home health aides
- Social workers
- Chaplains
- Trained volunteers
- Therapists
- Bereavement support
- Other consultants as needed

Mercy Hospice works closely with you and your family to develop a plan of care suited to your needs. We help you maintain your independence, though we are only a phone call away, 24 hours a day.

### Services available:

- Nursing
- Social services
- Personal care services
- Specialized therapies (occupational, physical, and speech)
- Provide medications related to the patient's primary diagnosis
- Medical supplies and equipment
- Nutritional counseling
- Spiritual counseling
- Respite care
- Bereavement support

Mercy accepts patients into our Hospice program who are on treatment paths that would typically not be considered end of life care. Patients may

be appropriate for Hospice even if their plan of care includes the following:

- Full code
- PO antibiotics
- Dobutamine infusion
- IV pain management
- 10 palliative radiation treatments left to complete
- Blood transfusions
- Enteral feedings/supplements

### Specialty Programs:

- CHF
- COPD
- We honor Veterans Partner

### Additional Services:

- **MercySecure** — a personal emergency response system answered by Mercy.
- **Electronic Medical Records** — We utilize electronic medical records with Mercy hospitals and physicians. This ensures consistency and close monitoring of your care. It also improves communication with your Mercy physician and other members of your medical team.

### Complimentary Volunteer Services

- **Volunteers** provide respite for caregivers, companionship for patients, comfort music and miscellaneous therapies. (Therapies subject to availability.)
- **Mercy Companions** are volunteers with advanced training to be at the bedside of a patient during the last hours of life.



### How can we begin hospice?

Anyone can make a hospice referral. If you or someone you know is considering hospice, talk with your doctor or call Mercy Hospice. Our goal is to make contact with the patient/family within one hour of receiving the physician order.

### Cost and Insurance Coverage

Hospice is fully covered by Medicare, Medicaid and is covered by most private health insurance plans. Most plans cover nursing, medications, supplies and equipment related to the hospice diagnosis. Mercy Hospice staff will assist patients and their families in identifying maximum benefits from their insurance resources. For those with no resources, Hospice staff will help identify other options.