



## Acute Rehabilitation Unit Disclosure Statement FY 2020

Thank you for allowing us to partner with you to assist in meeting your rehabilitation needs. We welcome the opportunity to evaluate your need for Mercy Hospital South Acute Rehabilitation Unit.

### **SCOPE OF SERVICE**

As a patient of the Acute Rehab Unit, an individualized interdisciplinary treatment plan will be developed based on your medical, physical, nutritional, functional, spiritual, psychological, and cultural needs.

Patients admitted to the Unit:

- Must meet the criteria for an Inpatient Rehab Facility (IRF)
- Will set goals for discharge in collaboration with the rehab team
- Must be willing and able to participate in 3 hours per day of physical, occupational, and/or speech therapy 5 of 7 days per week
- Should have the expectation of returning to the community

We review each patient on an individual basis. However, Mercy Hospital South's Acute Rehab Unit is unable to serve patients who are ventilator dependent, comatose, requiring suicide precautions or physical restraints, or are under age 18.

We accept most spinal cord injury patients with all causes of spinal cord injury, all levels of weakness, who are not ventilator dependent, as well as manage spinal cord related complications. We also accept patients with wound care requirements if the care doesn't impede the participation in therapy, and stroke patients that have been medically cleared and need inpatient hospitalization.

The Acute Rehab Unit is accredited by The Commission on Accreditation of Rehabilitation Facilities (CARF) for inpatient rehabilitation and stroke specialty, and The Joint Commission (TJC), and is under the Medical Directorship of Dr. Jennifer Page, and associates Dr. Harmeem Chawla and Dr. John del Rosario.

### **TEAM MEMBERS/SERVICES PROVIDED**

Your Rehab Team and the services provided may include:

Physiatrists	Occupational Therapy	Psychological Counseling
24-hour Nursing Care	Physical Therapy	Nutritional Counseling
24-hour Pharmacy	Speech-Language Pathology	Skin and Wound Team
Diabetic Education	Therapeutic Recreation	Patient/family education
Pastoral Care Services	Orthotic/prosthetic Services	Social Worker
Alternative Resources (will be provided to address additional individual identified needs)		

Some of the above-mentioned services may not apply to your plan of care.

**Areas of Focus**

- Provide compassionate care and exceptional service
- Deliver a transformative health care experience

**PATIENT SATISFACTION**

During the 2020 fiscal year there was a change in partnership with the patient satisfaction management firm Mercy wide, therefore there is only limited data available for the 2<sup>nd</sup> half of the year. During that time, 83% of patients would recommend Mercy South Acute Rehab. Limited data combined with the challenges of a pandemic impacted our ability to collect the most reflective data of our actual patient satisfaction.

If you are admitted as a patient on the Acute Rehabilitation Unit, you may be asked to complete a survey following your stay. Your honest opinions assist us to evaluate our program and make changes as needed.

If you have any questions concerning the Acute Rehabilitation Unit, admissions process, or any of the above information, please contact a Clinical Liaison at 314-525-7226.

Thank you,

Mercy Hospital South

Acute Rehabilitation Unit Admissions Office

<https://www.mercy.net/practice/mercy-hospital-south/acute-rehabilitation/>