Thank you for choosing

Mercy Home Health

Mercy Home Health is available to help patients make an easy and safe transition from hospital care to home care, and ultimately a quick return to their normal lifestyle.

You have been considered for Home Health because your treatment team has determined it will be beneficial for your recovery.

- ❑ Nursing
- ❑ Nurse Aide
- ❑ Physical Therapy
- ❑ Occupational Therapy
- ❑ Speech Therapy
- ❑ Social Worker
- ❑ Infusion

Services will begin within 24–48 hours of your discharge from the hospital.

Visit us at Mercy.net/417Homehealth

Mercy | *Your life is our life's work.*

Preparing for Home Health

How to prepare for you first Home Health visit:

- Your home health nurse or therapist will contact you the evening before or the morning of your first home health visit to arrange a time. If you have not received a call on the day you expect a visit, please call Mercy Home Health at the number of the branch office circled on this brochure.
- Please have your hospital discharge papers and insurance cards available for our clinician to view.
- Gather all your medications (prescriptions and over the counter) and have them available for the nurse or therapist to review.

Please have someone call the Mercy Home Health branch office circled on this brochure if:

- You will not be available for your home health visit because of a doctor's appointment or other unforeseen circumstance.
- You decide you will be staying at another location, such as the home of a friend or relative.
- You decide you do not wish to receive home health services or your physician instructs you to return to the hospital.

A nurse is on call should you need skilled services 24 hours a day, 7 days a week. Contact our office at the branch office circled on this brochure.

*Services may be added or discontinued based on the in home evaluation by a Mercy Clinician in collaboration with you and your Doctor.

Home Health is skilled care that takes place in your home on a part time or intermittent basis.

As the sisters of Mercy before us, we bring to life the healing ministry of Jesus through our compassionate care and exceptional service.

Your Home Health team provides care as directed by your physician and may include: Nursing, Physical Therapy, Occupational Therapy, Speech Therapy, Social Work services, or personal care.

- The cost of home health may be covered by Medicare, Medicaid, private insurance, worker's compensation or the VA.
- In order for Mercy Home Health to bill Medicare and some private insurance companies, a physician must certify in writing, that you meet Medicare's Guidelines for Homebound Status.

Home Health does not include:

- 24 hour care, meal prep or delivery, homemaker or transportation services. These non-skilled services are typically provided by homemaker agencies and are paid for out of pocket or through Medicaid.

What is "Homebound?"

Medicare considers an individual homebound if he/she experiences:

- A considerable and taxing effort to leave their home.
- Absences from the home are infrequent, of short duration, or are to receive medical care.
- Provider deems patient homebound due to medical necessity.
- Medicaid and some private insurances do not require homebound status.

An individual would be considered homebound if he/she does the following on and infrequent basis with a considerably taxing effort:

- A person can attend family functions such as funerals, weddings, etc.
- A person can go the beauty salon/barber shop and church to include attending church functions.
- A person can go to adult day care as long as the facility is licensed/certified by the state.
- Ongoing receipt of outpatient kidney dialysis.
- Receipt of outpatient chemotherapy or radiation therapy.
- Trips outside these Medicare guidelines may disqualify HH eligibility.

MISSOURI

Mercy Home Health

Springfield: 417-820-4374 | 800-595-7167
Cassville: 417-847-6099 | 866-293-1507
Lebanon: 417-588-5900 | 877-500-9500
Joplin: 417-781-2004 | 800-638-7068

Mercy Hospice

Springfield: 417-820-7550 | 800-330-8304
Cassville: 417-847-6099 | 866-293-1507
Lebanon: 417-588-5900 | 877-500-9500
Joplin: 417-623-8164 | 800-638-7073

Mercy Medical Supply

MISSOURI

Springfield: 417-820-7115 | 800-942-3044
Cassville: 417-847-4085 | 800-576-4340
Joplin: 417-627-8424 | 800-874-7048
Lebanon: 417-588-9330 | 888-696-2450
St. Robert: 573-336-4111 | 866-277-4360
Mountain View: 417-934-5699 | 866-426-8100

ARKANSAS

Berryville: 870-423-7348 | 866-890-0091
Rogers: 479-619-1515 | 877-619-1515

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