

Mercy Hospital Jefferson Community Benefit Report

Community Referral Coordinator

Total Community Benefit: \$880,405
Total Persons Served: 7,032



Liza Uzzle, Community Referral Coordinator for Mercy Hospital Jefferson, joined the Integrated Health Network and Mercy Jefferson team in August of 2018

The Community Referral Coordinator (CRC) program at Mercy Hospital Jefferson uses referral coordinators to connect patients in inpatient units and/or emergency departments with a primary provider for follow-up and preventative care. It focuses on serving Medicaid and uninsured patients but works with all patients in need of a medical home. Aligned with Mercy Hospital Jefferson's Community Health Improvement Plan, the CRC program helps to address navigation and access to care in the Jefferson County area.

The CRC program offered in partnership with the Integrated Health Network (IHN). IHN began CRC in June 2007 and it currently serves patients in seven other local hospitals, including Mercy Hospital St. Louis and Mercy Hospital South.

Through collaboration and partnership, IHN strives for

quality, accessible and affordable health care services for all residents, with an emphasis on the medically underserved.

In 2016, IHN was awarded a Mercy Caritas Grant, and a part-time CRC position was created for Mercy Hospital Jefferson and in fiscal year 2019, the position became full-time. As a result of these efforts, our CRC, Lisa Uzzle, has been able to work with many patients to help them establish a primary care home.

For more details on the CRC program and other IHN collaborative programs, visit: <http://www.stlouisihn.org/community-referral-coordinator-program>.

Charity Care

Includes the actual cost of providing free or discounted care to persons who cannot afford to pay and who are not eligible for public programs. Charity care does not include bad debt.
Benefit: \$704,744

Community Outreach Services

Includes activities carried out to improve community health and services that are subsidized because they are needed in the community. Examples: education, support groups, health screenings, and immunizations.
Benefit: \$158,953

Health Professionals

Education and Research

Includes the cost of providing clinical placement for physicians, nurses and other health professionals plus the costs of the nursing anesthesia, EMS and radiology schools.
Benefit: \$16,587

Cash, In-Kind Donations, Workforce

Enhancement and Fundraising

Includes cash, in-kind donations, fundraising costs, food & supplies to shelters, use of Mercy rooms and facilities, donated office space and recruitment of health professionals in medically underserved areas.
Benefit: \$121

Medicaid Subsidies

Includes the actual unpaid cost of providing care to Medicaid patients and represents the shortfall between cost of care and the payments received by the government.
Benefit: \$0