

Fiscal Year 2018 (Third Quarter: July 1, 2017 - March 31, 2018)

Mercy Joplin Community Benefit Report

Hope Kitchen



Hope Kitchen opened its doors in Neosho, Missouri, in 2015. This ministry provides meals to anyone in need, no questions asked, and strives to uphold the dignity of their guests. The facility is available for local businesses and volunteer groups to come and serve. After signing up for a date, volunteers buy the food, prepare and serve it.

In January 2017, Mercy agreed to sponsor meals that would be prepared and served by a group of co-workers. By April 2017, the first meal provided by Mercy was served. A group of volunteers were organized by Tammy Gold, RN, who had served at Hope Kitchen before. Speaking of her past experience, she says, "I enjoyed serving at Hope Kitchen so much that I wanted to share this experience with my co-workers."

Nearly 250 people were fed on the first night. A goal of the volunteer group is to serve the same type of meals that would be prepared in a home environment, so the menu consisted of smoked pulled pork, hash brown casserole, homemade coleslaw and banana pudding. Community members were very receptive and appreciative of Mercy's efforts. "I believe this is a way to let the guests we serve know that Mercy is in their community and cares about their needs," shares Gold.

In 2017, Mercy co-workers served 450 meals on two separate occasions. Four dates have already been reserved in 2018, with a goal of serving over 800 meals. A shoe drive is also being considered for 2018, in order to provide a pair of shoes as well as a meal for community members in need.

Total Community Benefit
\$8,582,000

Charity Care

Includes the actual cost of providing free or discounted care to persons who cannot afford to pay and who are not eligible for public programs. Charity care does not include bad debt.

Benefit: \$10,548,000

Community Outreach Services

Includes activities carried out to improve community health and services that are subsidized because they are needed in the community. Examples: education, support groups, health screenings, and immunizations.

Benefit: \$206,000

Health Professionals

Education and Research

Includes the cost of providing clinical placement for physicians, nurses and other health professionals plus the costs of the nursing anesthesia, EMS and radiology schools.

Benefit: \$524,000

Cash, In-Kind Donations, Workforce Enhancement and Fundraising

Includes cash, in-kind donations, fundraising costs, food & supplies to shelters, use of Mercy rooms and facilities, donated office space and recruitment of health professionals in medically underserved areas.

Benefit: \$442,000

Medicaid Subsidies

Includes the actual unpaid cost of providing care to Medicaid patients and represents the shortfall between cost of care and the payments received by the government.

Benefit: \$-3,137,000



Your life is our life's work.