When you’re injured or sick, deciding where to go for immediate care is the last thing you want to worry about. Knowing your options will make it easier to decide, once you do need care – that very moment.

Mercy offers different kinds of immediate care right here in the Four Rivers area. You can decide on a service that best fits your medical need, saving you time and, potentially, even money.

To learn more, go to mercy.net/CareOptions

Do I really need to visit the ER?
Find out where to get medical care when you need it most.
### With Mercy, You Have Options

Not every situation requires a trip to the emergency room. Mercy gives you choices based on how urgent and severe the problem is.

#### Walk-in Care
Mercy Walk-in Care is a great choice when you aren't feeling well and need to see a healthcare provider. There's no appointment necessary to treat minor health issues. This service is available to current and new patients*.

- Coughs, colds and flu
- Sore throats
- Ear problems
- Sinus infections
- Pink eye
- Urinary discomfort
- Bladder infections
- Rashes and minor skin conditions
- Strains, sprains and minor injuries

*Washington Walk-in Care is for current patients only

#### Urgent Care
For more serious conditions that might require stitches or X-rays, head to Mercy Urgent Care. Here we can treat the same conditions as our Walk-in Care and more.

- Minor burns
- Possible broken bones
- Simple cuts, puncture wounds
- Animal or insect bites
- Flu, strep or mono
- Coughs, cold and flu
- Sore throats
- Ear problems
- Sinus infections
- Pink eye
- Urinary discomfort
- Bladder infections
- Rashes and minor skin conditions
- Strains, sprains and minor injuries

#### Mercy Hospital Emergency Room
Walk-in care and urgent care are not substitutes for the emergency room. For serious or life-threatening problems, such as many of the following, call 911 immediately!

- Severe breathing difficulty
- Chest pain
- Fast heartbeat (more than 120-150)
- Someone faints or is unresponsive
- Difficulty speaking
- Weakness, numbness, decreased sensation to extremities
- Loss of coordination
- Heavy bleeding
- Broken bones visible through the skin or very deformed
- Drowning
- Choking
- Severe burns
- Allergic reaction with breathing difficulty
- Extreme fever or chills
- Poisoning or drug overdose
- New severe headache
- Sudden intense severe pain
- Sudden blindness/vision change

### Cost
You can see a healthcare professional for about the same cost as a visit to your regular doctor.

- $

The cost is higher than our Walk-in Care, but less than a visit to the ER.

- $$$

For conditions that are not severe or life-threatening, the ER is your most expensive choice, with average co-pays of $250 or more.

- $$$$