Government Related Resources

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  - Tax Preparation
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GENERAL OFFICES
St. Louis City
City Hall: 1200 Market St., 63103
(314) 622-4800
http://stlouis-mo.gov/government

St. Louis County
Main Location: 41 South Central Clayton, MO 63105
(314) 615-5000

North Satellite Center:
Village Square Shopping Center
21 Village Square
Hazelwood, MO 63042
(314) 615-7400

West Satellite Center:
Clarkson Wilson Centre
82 Clarkson Wilson Centre
Chesterfield, MO 63017
(314) 615-0900

South Satellite Center:
Keller Plaza, 4544 Lemay Ferry Rd.
St. Louis, MO 63129
(314) 615-4000

GOVERNMENT OFFICES AND SERVICES
[Birth Certificates & ID’s]

City of St. Louis Vital Records
Recorder of Deeds Office, City Hall
1200 Market St., 63103
Vital Records: Room 126

Birth Certificates: Room 127
(314) 613-3016 or (314) 613-3017

Open Mon – Fri 8am-5pm.
Certified Copy – Birth Certificate $15.00

College Church (St. Francis Xavier)
3628 Lindell Blvd, 63108
Direct assistance: Outreach Coordinator (314) 977-7311 or sfxjvolt@slu.edu; Main (314) 977-7300
www.slu.edu/departments/church/socmin/outreach_details.html

Services: Provides financial assistance to obtain a Missouri State ID and/or birth certificate once applicant has presented necessary documents. For an immediate birth certificate applicant must present a photo ID current within the last two years. If applicant does not have photo ID, application forms are available and birth certificates will be mailed within a few weeks.

For a new or renewal State ID applicant must present one document from each of the following categories below:
3. *Proof of Residency*: Official letter or document from a state or local government agency, official letter from shelter on official letterhead verifying applicant’s residence at that shelter, voter registration card, bank statement, pay check, government check.

Department of Revenue (DOR): Driver License and Motor Vehicle Bureaus
Apply for a non-driver photo identification card at the nearest MO driver license office. Applicant must present the following documents:
3. *Proof of Residency*: Copy of recent utility bill, property tax receipt, bank statement or voter registration card
Office Locations
(arranged by zip code; for additional DOR sites see pg. 3):
1711 Clarkson Rd., Chesterfield, 63017
(636) 530-9500
620 N. Highway 67, Florissant, 63031
(314) 921-3446
12310 Natural Bridge Rd, Bridgeton, 63044
(314) 298-0127
1684 Gravois Rd, High Ridge, 63049
(636) 677-3339
333 Chamber Dr., Pacific, 63069
(636) 257-5156
1200 Market St. Room 106, St. Louis, 63103
(314) 622-4231
3917 Lindell Blvd., St. Louis, 63108
(314) 531-0700
1330 Aubert Suite 102B, 63113
(314) 454-1071
9446 Lackland Rd, St. Louis, 63114
(314) 890-0860
27 Ronnie’s Plaza, St. Louis, 63126
(314) 843-5226
1080 Old Des Peres Rd, St. Louis, 63131
(314) 909-1514
9652 Olive Blvd, St. Louis, 63132
(314) 692-8222
728 S. Florissant, St. Louis, 63135
9314) 521-2360
12943 Olive St Road, Creve Coeur, 63141
(314) 878-2110

St. Louis City:
Chouteau
3101 Chouteau, 63103
(314) 933-7000
Prince Hall Family
4411 N Newstead Ave, 3rd Floor, 63115
(314)877-2000
Income Maintenance: (314) 877-2400

St. Louis County:
9900 Page Ave., 63132
Switchboard Phone: (314) 877-4000
Income Maintenance: (314) 877-4162

North County Center
4040 Seven Hills Dr., Florissant, MO 63033
(314) 877-3050

Jennings Service Center
8501 Lucas & Hunt, 63136
Income Maintenance: (314) 877-2470

South Service Center
7545 South Lindbergh Suite 110, 63125
Income Maintenance: (314) 416-2700

[Health Care]

MO HealthNet is Missouri’s Medicaid program, available for people with disabilities, people who are blind or visually impaired, seniors, children under the age of 19, some parents and pregnant women, and uninsured women ages 18 up to but not including age 55 who want women’s health services.
More info: [https://mydss.mo.gov/healthcare](https://mydss.mo.gov/healthcare)
Questions call: 1-855-373-4636

Or visit:
Hillsboro Resource Center
10325 Business 21 Hillsboro MO 63050
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

Washington Resource Center
1108 Washington Square Washington, MO 63090
Hours of Operation: M, T, Th, F 8:00 am – 4:30 pm,
Wednesday 9:00 am – 4:30 pm

Chouteau Resource Center
3101 Chouteau StLouis MO 63103
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

[Food Stamps]

Department of Social Services:
Family Support Division (FSD)
[www.dss.mo.gov/fxd/fstamp/index.htm](http://www.dss.mo.gov/fxd/fstamp/index.htm)
Applications for Food Stamps can be returned in person, by mail, or by fax. Find a local office or fax the application to the state office at 573-522-6220. An interview must be completed to determine eligibility; this interview can be done by phone or in-person.
Affinia Resource Center  
2220 Lemp Avenue  St Louis  MO  63104  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

Murphy Park Resource Center  
1920 Cass Avenue  St Louis  MO  63106  
Complex Name: Murphy Park Billing Office  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

Better Family Life Resource Center  
5415 Page Boulevard  St Louis  MO  63112  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

Prince Hall Resource Center  
4411 N Newstead Avenue  St Louis  MO  63115  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

St. Mary’s Resource Center  
6420 Clayton Road  St Louis  MO  63117  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

North Central Community Health Center  
4000 Jennings Station Rd  St Louis  MO  63121  
Complex Name: St. Louis County Public Health Dept Building  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

South Lindbergh Resource Center  
7545 S Lindbergh  St Louis  MO  63125  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

Page Resource Center  
9900 Page Avenue  St Louis  MO  63132  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

MET Center Resource Center  
6347 Plymouth Avenue  St Louis  MO  63133  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

Jennings Resource Center  
8501 Lucas & Hunt Road  St Louis  MO  63136  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

St. Charles Resource Center  
3737 Harry S Truman Blvd  St Charles  MO  63301  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

St. Joachim & Ann Care Services  
4116 McClay Rd  St Charles  MO  63301  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

Troy Resource Center  
384 North Lincoln Drive Troy  MO  63379  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

Warrenton Resource Center  
513 West Booneslick Road Warrenton  MO  63383  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

Cridor Health Center Resource Center  
1032 Crosswinds Ct Wentzville  MO  63385  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

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**[Social Security]**

**Social Security Administration Offices**

**National Toll-Free Phone:** 1-800-772-1213

- **Warrenton Resource Center**  
  513 West Booneslick Road Warrenton, MO 63383  
  Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

**TAXES**

**Assistance Centers**

**IRS Federal Tax Offices**


- **Warrenton Resource Center**  
  513 West Booneslick Road Warrenton, MO 63383  
  Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

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**IRS Federal Tax Offices**


- **Warrenton Resource Center**  
  513 West Booneslick Road Warrenton, MO 63383  
  Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.
Missouri Department of Revenue Offices
http://dor.mo.gov/

Downtown (City of St. Louis Revenue Collector)
1200 Market St., 63103
(314) 622-4231
Hours: Mon-Fri 8am-4:45pm

Clayton (License Management, LLC)
7638 Forsyth Blvd, Clayton, MO 63105
(314) 863-5331
Hours: Mon-Fri 8:30am-5:30pm, First and last Sat 8:30am-12:30pm

Central West End (Automobile Club of Missouri)
3917 Lindell Blvd, 63108
(314) 531-0700
Hours: Mon-Fri 9am-5:30pm, Sat 9am-1pm

South Kingshighway (South Kingshighway Services LLC)
4628 South Kingshighway, 63109
(314) 752-3177
Hours: Mon-Fri 8:30am-5:30pm, Sat 8:30am-2pm

Northside (Roberts-Roberts & Associates)
1408 North Kingshighway, 63113
(314) 454-1071
Hours: Mon-Fri 7:30am-7pm; Sat 8am-2pm

Affton (Lavin Company, LLC)
9503 Gravois Rd, Affton, MO 63123
(314) 631-1311
Hours: Mon-Fri 8am-5pm, Sat 8am-2pm

South County (The Lavin Company)
27 Ronnies Plaza, 63126
(314) 843-5223
Hours: Mon-Fri 7:30am-7pm; Sat 8am-2pm

Oakville (Belle LH Schmidt)
3164 Telegraph Rd, 63129
(314) 894-7512
Hours: M, W, F 9am-5pm; T&Th 9am-7pm, Sat 9am-1pm; Last weekday/month 9am-7pm

Deer Creek (Michael Becker)
3238 Laclede Station Rd., Maplewood, MO 63143
(314) 645-1044
Hours: Mon-Fri 8:30am-5pm; First and last Sat 9am-12pm; Last 5 business days of the month 8:30am-5:30pm

St. Louis City Collector of Revenue Office
St. Louis City Hall
1200 Market St., Room 110, 63103
(314) 622-4111
Email: showerst@stlouiscity.com
http://stlcin.missouri.org/collector/
Hours: Mon-Fri 8am-5pm
Can assist with responsibilities related to the Collector of Revenue office, including collecting real estate taxes, personal property taxes, earnings taxes, and water bills. Also collects payment for Metropolitan Sewer District.

St. Louis County Department of Revenue
https://revenue.stlouisco.com/#
Main Office: Lawrence K. Roos Building
41 South Central Ave., Fourth Floor
Clayton, MO 63105
(314) 615-5500
Hours: Mon-Fri 8am-5pm

West County
74 Clarkson Wilson Centre
Chesterfield, MO 63017
(314) 615-0999
Hours: Mon-Fri 8am-4:30pm

North County
21 Village Square Shopping Center
Hazelwood, MO 63042
(314) 615-7450
Hours: Mon-Fri 8am-4:30pm

South County
4546 Lemay Ferry Rd. (Keller Plaza), 63129
(314) 615-4101
Hours: Mon-Fri 8am-4:30pm

Tax Preparation
Gateway EITC Community Coalition (GECC)
910 N. 11th St., 63101
(314) 539-4062
www.gecc.us; Email: info@gecc.us
Dedicated to preparing tax returns free of charge for families with incomes up to $49,000. Assists eligible individuals to receive tax credits and refunds. Sites will be open at 25-30 locations from late January through mid-April; call or email to find a location. Additional financial services may be available at certain sites.
What to Do When Unable to Pay Taxes Owed:
When there are unpaid taxes and an individual is unable to pay, he or she is still expected to pay the IRS. For those who cannot pay in full, the IRS offers other methods of payment, ranging from monthly payments to paying only a fraction of what is actually owed. The earlier a problem is acknowledged and action is taken, the easier it is to settle with the IRS.

Steps for Paying Back Taxes:
First thing to do is find out how much is owed and how much is affordable to pay. Find out how much is owed the following ways:
- look at last notice received from the IRS and it will typically state the amount owed plus penalties and interest.
- call the IRS at (800) 829-1040; if returns have not been filed, back taxes with the IRS must be filed in order to determine how much is owed from them plus additional late penalties and interest.

Once it is determined how much is owed to the IRS, the best way to resolve unpaid taxes will need to be figured out, based on financial situation and ability to pay. Some common ways to resolve unpaid taxes include:
- hiring a tax professional
- paying back taxes
- settling taxes owed

Source:
www.backtaxeshelp.com/Cannot_Pay_Back_Taxes.html