

# Government Related Resources

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*Birth Certificates: Room 127*  
(314) 613-3016 or (314) 613-3017

Open Mon – Fri 8am-5pm.  
Certified Copy – Birth Certificate \$15.00

**College Church (St. Francis Xavier)**  
3628 Lindell Blvd, 63108

Direct assistance: Outreach Coordinator (314) 977-7311 or [sfxjvolt@slu.edu](mailto:sfxjvolt@slu.edu); Main (314) 977-7300

[www.slu.edu/departments/church/socmin/outreach\\_details.html](http://www.slu.edu/departments/church/socmin/outreach_details.html)

Services: Provides financial assistance to obtain a Missouri State ID and/or birth certificate once applicant has presented necessary documents. For an immediate birth certificate applicant must present a photo ID current within the last two years. If applicant does not have photo ID, application forms are available and birth certificates will be mailed within a few weeks.

For a new or renewal State ID applicant must present one document from each of the following categories below:

1. *Proof of Lawful Presence:* birth certificate, passport, certificate of citizenship, naturalization, or birth abroad.
2. *Proof of Identity:* Social Security or Medicare Card.
3. *Proof of Residency:* Official letter or document from a state or local government agency, official letter from shelter on official letterhead verifying applicant's residence at that shelter, voter registration card, bank statement, pay check, government check.

**Department of Revenue (DOR): Driver License and Motor Vehicle Bureaus**

Apply for a non-driver photo identification card at the nearest MO driver license office. Applicant must present the following documents:

1. *Proof of Lawful Presence:* birth certificate, passport, certificate of citizenship, naturalization, or birth abroad.
2. *Proof of Identity:* Social Security or Medicare Card.
3. *Proof of Residency:* Copy of recent utility bill, property tax receipt, bank statement or voter registration card

## GENERAL OFFICES

**St. Louis City**

City Hall: 1200 Market St., 63103  
(314) 622-4800  
<http://stlouis-mo.gov/government>

**St. Louis County**

Main Location: 41 South Central  
Clayton, MO 63105  
(314) 615-5000

*North Satellite Center:*

Village Square Shopping Center  
21 Village Square  
Hazelwood, MO 63042  
(314) 615-7400

*West Satellite Center:*

Clarkson Wilson Centre  
82 Clarkson Wilson Centre  
Chesterfield, MO 63017  
(314) 615-0900

*South Satellite Center:*

Keller Plaza, 4544 Lemay Ferry Rd.  
St. Louis, MO 63129  
(314) 615-4000

## GOVERNMENT OFFICES AND SERVICES

*[Birth Certificates & ID's]*

**City of St. Louis Vital Records**

Recorder of Deeds Office, City Hall  
1200 Market St., 63103  
Vital Records: Room 126

**Office Locations**

*(arranged by zip code; for additional DOR sites see pg. 3):*

1711 Clarkson Rd., Chesterfield, **63017**  
(636) 530-9500

620 N. Highway 67, Florissant, **63031**  
(314) 921-3446

12310 Natural Bridge Rd, Bridgeton, **63044**  
(314) 298-0127

1684 Gravois Rd, High Ridge, **63049**  
(636) 677-3339

333 Chamber Dr., Pacific, **63069**  
(636) 257-5156

1200 Market St. Room 106, St. Louis, **63103**  
(314) 622-4231

3917 Lindell Blvd., St. Louis, **63108**  
(314) 531-0700

1330 Aubert Suite 102B, **63113**  
(314) 454-1071

9446 Lackland Rd, St. Louis, **63114**  
(314) 890-0860

27 Ronnie's Plaza, St. Louis, **63126**  
(314) 843-5226

1080 Old Des Peres Rd, St. Louis, **63131**  
(314) 909-1514

9652 Olive Blvd, St. Louis, **63132**  
(314) 692-8222

728 S. Florissant, St. Louis, **63135**  
(314) 521-2360

12943 Olive St Road, Creve Coeur, **63141**  
(314) 878-2110

**[Food Stamps]**

**Department of Social Services:**

**Family Support Division (FSD)**

[www.dss.mo.gov/fsd/fstamp/index.htm](http://www.dss.mo.gov/fsd/fstamp/index.htm)

Applications for Food Stamps can be returned in person, by mail, or by fax. Find a local office or fax the application to the state office at 573-522-6220. An interview must be completed to determine eligibility; this interview can be done by phone or in-person.

**St. Louis City:**

*Chouteau*  
3101 Chouteau, **63103**  
(314) 933-7000

*Prince Hall Family*  
4411 N Newstead Ave, 3<sup>rd</sup> Floor, **63115**  
(314)877-2000  
Income Maintenance: (314) 877-2400

**St. Louis County:**  
9900 Page Ave., **63132**  
Switchboard Phone: (314) 877-4000  
Income Maintenance: (314) 877-4162

*North County Center*  
4040 Seven Hills Dr., Florissant, MO **63033**  
(314) 877-3050

*Jennings Service Center*  
8501 Lucas & Hunt, **63136**  
Income Maintenance: (314) 877-2470

*South Service Center*  
7545 South Lindbergh Suite 110, **63125**  
Income Maintenance: (314) 416-2700

**[Health Care]**

MO HealthNet is Missouri's Medicaid program, available for people with disabilities, people who are blind or visually impaired, seniors, children under the age of 19, some parents and pregnant women, and uninsured women ages 18 up to but not including age 55 who want women's health services.

More info: <https://mydss.mo.gov/healthcare>

Questions call: 1-855-373-4636

Or visit:

*Hillsboro Resource Center*  
10325 Business 21 Hillsboro MO 63050  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

*Washington Resource Center*  
1108 Washington Square Washington, MO 63090  
Hours of Operation: M, T, Th, F 8:00 am – 4:30 pm,  
Wednesday 9:00 am – 4:30 pm

*Chouteau Resource Center*  
3101 Chouteau StLouis MO 63103  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

*Affinia Resource Center*  
2220 Lemp Avenue St Louis MO 63104  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

*Murphy Park Resource Center*  
1920 Cass Avenue St Louis MO 63106  
Complex Name: Murphy Park Billing Office  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

*Better Family Life Resource Center*  
5415 Page Boulevard St. Louis MO 63112  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

*Prince Hall Resource Center*  
4411 N Newstead Avenue St Louis MO 63115  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

*St. Mary's Resource Center*  
6420 Clayton Road St Louis MO 63117  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

*North Central Community Health Center*  
4000 Jennings Station Rd St Louis MO 63121  
Complex Name: St. Louis County Public Health Dept Building  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

*South Lindbergh Resource Center*  
7545 S Lindbergh St Louis MO 63125  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

*Page Resource Center*  
9900 Page Avenue St Louis MO 63132  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

*MET Center Resource Center*  
6347 Plymouth Avenue St Louis MO 63133  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

*Jennings Resource Center*  
8501 Lucas & Hunt Road St Louis MO 63136  
Hours of Operation: Monday-Friday 8 a.m. - 4:45 p.m.

*St. Charles Resource Center*  
3737 Harry S Truman Blvd St Charles MO 63301  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

*St. Joachim & Ann Care Services*  
4116 McClay Rd St Charles MO 63301  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

*Troy Resource Center*  
384 North Lincoln Drive Troy, MO 63379  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

*Warrenton Resource Center*  
513 West Booneslick Road Warrenton, MO 63383  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

*Crider Health Center Resource Center*  
1032 Crosswinds Ct Wentzville MO 63385  
Hours of Operation: Monday-Friday 8 a.m. - 5 p.m.

**[Social Security]**

**Social Security Administration Offices**  
National Toll-Free Phone: 1-800-772-1213

717 N 16<sup>th</sup> St, Suite 100, **63103**  
1-888-748-2014  
Hours: Mon, Tue, Thu, Fri 9am-3pm, Wed 9am - Noon

5669 Delmar Blvd, **63112**  
1-888-810-7291  
Hours: Mon, Tue, Thu, Fri 9am-3pm, Wed 9am - Noon

8800 Watson, Suite 100, **63119**  
1-877-714-0372  
Hours: Mon, Tue, Thu, Fri 9am-3pm, Wed 9am - Noon

**TAXES**

**Assistance Centers**  
**IRS Federal Tax Offices**  
[www.irs.gov/localcontacts/index.html](http://www.irs.gov/localcontacts/index.html)

1222 Spruce St., **63103**  
(314) 612-4002  
Hours: Mon-Fri 8:30am-4:30pm

380 Fountain Office Ct.  
Fairview Heights, IL **62208**  
(618) 632-2567  
Hours: Mon-Fri 8:30am-4:30pm,  
Closed for lunch 11:30am-12:30pm

111 Corporate Office Dr.  
Earth City, MO **63045**  
(314) 612-4002  
Hours: Mon-Fri 8:30am-4:30pm

1122 Town and Country Commons  
Chesterfield, MO **63017**  
(314) 612-4002  
Hours: Mon-Fri 8:30am-4:30pm

**Missouri Department of Revenue Offices**

<http://dor.mo.gov/>

Downtown (City of St. Louis Revenue Collector)  
1200 Market St., **63103**  
(314)622-4231  
Hours: Mon-Fri 8am-4:45pm

Clayton (License Management, LLC)  
7638 Forsyth Blvd, Clayton, MO **63105**  
(314)863-5331  
Hours: Mon-Fri 8:30am-5:30pm,  
First and last Sat 8:30am-12:30pm

Central West End (Automobile Club of Missouri)  
3917 Lindell Blvd, **63108**  
(314)531-0700  
Hours: Mon-Fri 9am-5:30pm, Sat 9am-1pm

South Kingshighway (South Kingshighway Services LLC)  
4628 South Kingshighway, **63109**  
(314) 752-3177  
Hours: Mon-Fri 8:30am-5:30pm, Sat 8:30am-2pm

Northside (Roberts-Roberts & Associates)  
1408 North Kingshighway, **63113**  
(314) 454-1071  
Hours: Mon-Fri 8am-5pm, Sat 8am-2pm

Affton (Lavin Company, LLC)  
9503 Gravois Rd, Affton, MO **63123**  
(314) 631-1311  
Hours: Mon-Fri 7:30am-7pm; Sat 8am-2pm

South County (The Lavin Company)  
27 Ronnies Plaza, **63126**  
(314) 843-5223  
Hours: Mon-Fri 7:30am-7pm, Sat 8am-2pm

Oakville (Belle LH Schmidt)  
3164 Telegraph Rd, **63129**  
(314)894-7512  
Hours: M,W,F 9am-5pm; T&Th 9am-7pm,  
Sat 9am-1pm; Last weekday/month 9am-7pm

Deer Creek (Michael Becker)  
3238 Laclede Station Rd., Maplewood, MO **63143**  
(314)645-1044  
Hours: Mon-Fri 8:30am-5pm; First and last Sat  
9am-12pm; Last 5 business days of the  
month 8:30am-5:30pm

**St. Louis City Collector of Revenue Office**

St. Louis City Hall  
1200 Market St., Room 110, **63103**  
(314) 622-4111

Email: [showerst@stlouiscity.com](mailto:showerst@stlouiscity.com)  
<http://stlcin.missouri.org/collector/>  
Hours: Mon-Fri 8am-5pm

Can assist with responsibilities related to the Collector of Revenue office, including collecting real estate taxes, personal property taxes, earnings taxes, and water bills. Also collects payment for Metropolitan Sewer District.

**St. Louis County Department of Revenue**

<https://revenue.stlouisco.com/#>

Main Office: Lawrence K. Roos Building  
41 South Central Ave., Fourth Floor  
Clayton, MO **63105**  
(314) 615-5500

Hours: Mon-Fri 8am-5pm

West County  
74 Clarkson Wilson Centre  
Chesterfield, MO **63017**  
(314) 615-0999

Hours: Mon-Fri 8am-4:30pm

North County  
21 Village Square Shopping Center  
Hazelwood, MO **63042**  
(314) 615-7450

Hours: Mon-Fri 8am-4:30pm

South County  
4546 Lemay Ferry Rd. (Keller Plaza), **63129**  
(314) 615-4101

Hours: Mon-Fri 8am-4:30pm

**Tax Preparation**

**Gateway EITC Community Coalition (GECC)**

910 N. 11<sup>th</sup> St., **63101**  
(314)539-4062

[www.gecc.us](http://www.gecc.us); Email: [info@gecc.us](mailto:info@gecc.us)

Dedicated to preparing tax returns free of charge for families with incomes up to \$49,000. Assists eligible individuals to receive tax credits and refunds. Sites will be open at 25-30 locations from late January through mid-April; call or email to find a location. Additional financial services may be available at certain sites.

**What to Do When Unable to Pay Taxes Owed:**

When there are unpaid taxes and an individual is unable to pay, he or she is still expected to pay the IRS. For those who cannot pay in full, the IRS offers other methods of payment, ranging from monthly payments to paying only a fraction of what is actually owed. The earlier a problem is acknowledged and action is taken, the easier it is to settle with the IRS.

**Steps for Paying Back Taxes:**

First thing to do is find out how much is owed and how much is affordable to pay. Find out how much is owed the following ways:

- look at last notice received from the IRS and it will typically state the amount owed plus penalties and interest.
- call the IRS at (800) 829-1040; if returns have not been filed, back taxes with the IRS must be filed in order to determine how much is owed from them plus additional late penalties and interest.

Once it is determined how much is owed to the IRS, the best way to resolve unpaid taxes will need to be figured out, based on financial situation and ability to pay. Some common ways to resolve unpaid taxes include:

- hiring a tax professional
- paying back taxes
- settling taxes owed

Source:

[www.backtaxeshelp.com/Cannot\\_Pay\\_Back\\_Taxes.html](http://www.backtaxeshelp.com/Cannot_Pay_Back_Taxes.html)

**United Way Information & Referral: Dial 211 or 800-427-4626, or visit [www.211missouri.org](http://www.211missouri.org)** for critical health and human services, everyday needs and in time of crisis. 24-hour, seven-days-a-week availability. When appropriate, 2-1-1 specialists can connect callers directly with a service provider, eliminating the need to make another telephone call.