

Hearing Aid Trouble Shooting

No Sound

Cause

- 1) Weak or dead battery.
- 2) Battery inserted upside down.
- 3) Wax is occluding earmold.
- 4) Wax guard has filled with wax.

Solution

- 1) Insert new battery.
- 2) Turn battery over.
- 3) Clean earmold.
- 4) Change wax guard.

Feedback (Whistling)

Cause

- 1) Earmold inserted incorrectly
- 2) Earmold is too small.
- 3) Tubing is hard or hole in tubing.
- 4) Wax in ear canal.
- 5) Volume control turned all the way up.

Solution

- 1) Insert mold completely into ear.
- 2) Audiologist- New mold needed.
- 3) Replace tubing.
- 4) Contact Physician for removal.
- 5) Turn volume control down.

Distortion

Cause

- 1) Moisture in tubing or earmold.
- 2) Dirty microphone cover.
- 3) Volume is too loud.
- 4) Wax in earmold

Solution

- 1) Air blower to eliminate moisture.
- 2) Replace microphone cover.
- 3) Turn down volume.
- 4) Clean earmold.

Intermittent

Cause

- 1) Moisture in tubing or earmold.
- 2) Moisture in hearing aid.

Solution

- 1) Air blower to eliminate moisture.
- 2) Place in drying kit overnight.