



Mercy Home Health

Mercy Home Health is a caring family of health care professionals who provide physician-ordered medical services to patients in their own homes.

People of all ages, from babies to seniors may qualify for Mercy Home Health services. The professionals at Mercy coordinate with your doctor and tailor care to meet your needs.

Home Health Skilled Services

Tasks that qualify for skilled home care:

- General health assessment/observation
- Skin assessment
- Exacerbation of chronic disease
- Medication changes including venipuncture monitoring
- Indwelling foley catheter
- Nasal or gastric tube changes
- G-tube feeding
- New ostomy
- Wound care and assessment
 - Wound VAC
- Disimpaction
- Trach management
- Specialized injections Sub Q or IM
- Infusion therapy and line management
- UTI with complication ie., new meds
- Anticoagulant therapy
- Total parenteral nutrition
- Observation and assessment of patient during active chemo
- Bowel/bladder training
- Teaching with patient and family
 - New diabetic
 - Cath care
 - Medication
 - Wound care
 - Ostomy care
 - IV administration
 - Trach care

- Physical therapy
- Speech therapy
- Foot and nail care for diabetics
- Post hospitalization monitoring
- Pediatric home health
 - Assessments and monitoring
 - Specialized injections: Synagis, growth hormone, IGG, Neupogen
 - Flu shot administration
 - Laboratory specimen collection
 - IV antibiotics
 - PICC line, central line, and peripheral line maintenance
 - TPN
 - Wound care, assessment, wound VAC
 - Ostomy site care
 - Newborn evaluation
 - NICU to home transition
 - Medication administration
 - Enteral feeding
 - Teaching
 - Bilirubin Light Therapy Monitoring

Additional Skilled Services

These services may be ordered with a qualifying service:

- Occupational therapy
- Venipuncture
- Social work
- Home health aide



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Admissions to Home Health

- Referrals are received through Mercy Home Care Referral Intake.
- Our standard of care is to see all patients within 48 hours of receiving the referral. Medicare regulations do not allow us to see a patient on the same day they are discharged from the hospital unless specific care is required that day, e.g. wound care, IV administration, etc.
- Admissions visits may last 2-2.5 hours to allow for completion of a comprehensive assessment specific to each patient.
- Physicians are notified following the admission visit and thereafter with changes in patient's condition.
- Any other changes in the plan of care (medications, services provided, etc.) require a physician's order and signature.
- A summary of care is sent to the physician every 60 days.

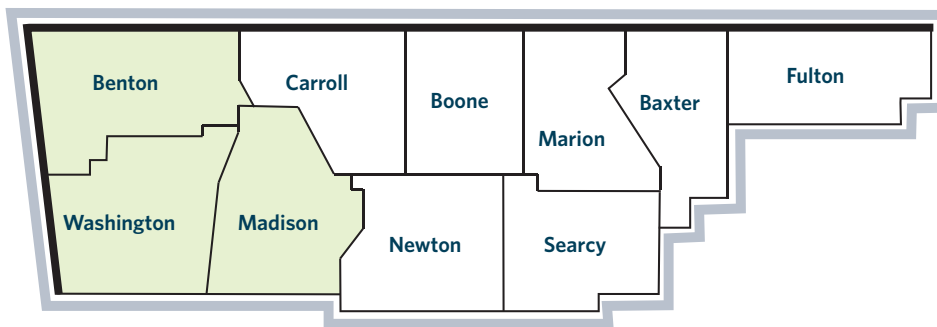
Qualifying Criteria

- Requires physician's order for skilled service.
- Exacerbation of diagnosis or new diagnosis.
- Patient lives within service area.
- Home health is provided on an intermittent basis, and a skilled service must be provided in order to qualify for funding.
- Medicare, Medicare Advantage and some insurance plans require patient to be homebound (exceptions may apply). They can leave the home on an infrequent basis for medical appointments, including occasionally for non-medical reasons, but all absences must be for a short duration and require a physical, taxing effort.
- Arkansas Medicaid does not require patient to be homebound.

Insurance Coverage

- Medicare
- Medicaid
- Medicare Replacement Plans
- Private Insurance Plans
- Workers' Compensation
- VA
- Self-Pay

Service Area



Counties with Mercy Services

Referral Intake

479-936-2978 or 800-377-0945