

Mercy Hospice Bereavement Program

*Mercy Hospice offers a bereavement program after the death of a loved one.
This service is part of the hospice benefit and is provided at no cost.*



Telephone Contact – Bereavement staff contact family members after the death of their loved one. Staff assess the physical, social, emotional and economic impact of their loss, educate about normal grief reactions, provide emotional support and counseling, and provide information on community resources. All conversations are private and confidential. Telephone contact is a convenient option for those who live beyond the service area of Mercy Hospice.

Grief Counseling Visits – Face to face grief counseling is offered by bereavement specialists to those who may benefit from talking further about their loss. With the understanding that everyone grieves differently, bereavement professionals specialize in counseling related to grief and loss. They educate and encourage the use of coping mechanisms; assist in recognizing, developing and utilizing support systems; and assist in adjustment to new tasks of daily living.

Bereavement Companions – Hospice Volunteers are offered in the months following the death of their loved one. The goal is to provide comfort and companionship with a focus on their spiritual and emotional needs. The volunteers may make visits or telephone calls.

Grief Support Groups – Support and connection comes from being with people who have also recently experienced a loss. Group attendance provides a consistent place to gather and process grief.

Memorial Celebration Services – Families, friends, hospice staff and volunteers are invited to attend our ecumenical celebration services. These services provide loved ones with an opportunity to honor, remember and celebrate the life of the deceased.

Mail – Monthly mailings are sent the first year following the death of their loved one. Mailings include newsletters, current information, and announcements about special events.

**Please call for more information on
Mercy Hospice Bereavement Programs.**

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Springfield: 417-820-7550 or
800-330-8304

Cassville: 417-847-6099 or 866-293-1507

Lebanon: 417-588-5900 or 877-500-9500

Joplin: 417-623-8164 or 800-638-7073

Visit us at mercy.net/417hospice



Your life is our life's work.