

Mercy Home Health

Mercy home Health are caring health care professionals who provide physician ordered medical services to patients in their own homes.

People of all ages may qualify for Home Health services. The professionals at Mercy coordinate with you and your doctor to tailor care that meets your healthcare needs.



Home Health Skilled Services

Tasks that qualify for skilled home care:

- General health assessment/observation
- Skin assessment
- Exacerbation of chronic disease
- Medication changes including venipuncture monitoring
- Cardiopulmonary assessment and/or care
- Neurological assessment
- Indwelling foley catheter
- Nasal or gastric tube changes
- G-tube feeding
- New ostomy
- Wound care and assessment
 - Wound VAC/infrared light therapy
- Trach management
- Specialized injections Sub Q or IM
- Infusion therapy
- UTI with complication ie., IV antibiotics
- Monitor blood sugars and diabetic care
- Total parenteral nutrition
- Observation and assessment of patient during active chemo
- Bowel/bladder training
- Teaching with patient. Willing/able family or caregiver required.
 - Diabetic care and management
 - Cath care
 - Heart failure care and management
 - COPD management
 - Medications
 - Wound care

- Ostomy care
- IV administration
- Trach care
- Post hospitalization monitoring
- Therapies that qualify for skilled homecare:
 - Physical therapy
 - Speech therapy

Additional Skilled Services

These services may be ordered with a qualifying service:

- Occupational therapy
- Labs
- Social work
- Pulmonary rehab
- Home health aide

Additional Services

- **MercySecure** — a personal emergency response system answered by a Mercy Call Center operator. For more information call 888-218-5100
- **Electronic Medical Records** — Mercy Home Health utilizes electronic medical records with Mercy Hospitals and Physicians. This ensures consistency and close monitoring of your care. It also improves communication with your Mercy physician and other members of your medical team.

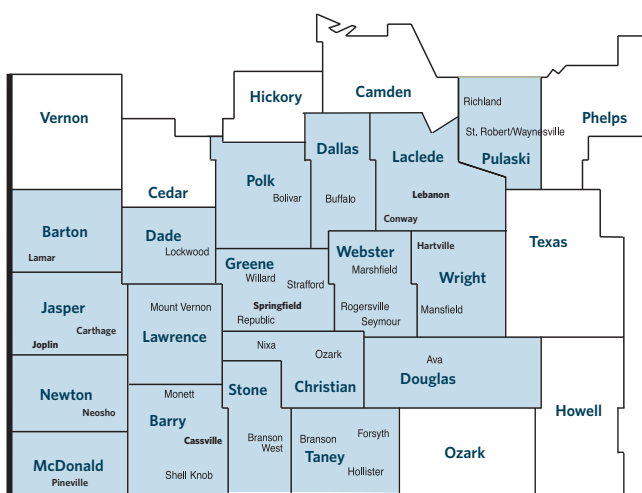
Admissions to Home Health

- Referrals are received through Mercy Home Care Referral Intake.
- All patients are contacted within 24 hours of referral to arrange an admission visit.
- Our standard of care is to see all patients within 24-48 hours of receiving the referral. Medicare regulations do not allow us to see a patient on the same day they are discharged from the hospital unless specific care is required that day, e.g. wound care, IV administration, etc.
- Admission visits may last 2 to 2.5 hours due to required documentation for all patients.
- Physicians are contacted following the admission visit and thereafter with changes in patient's condition.
- Physician's orders are processed and sent to the physician for their signature.
- Any other changes in the plan of care (medications, services provided, etc.) require a physician's order and signature.
- A summary of care is sent to the physician every 60 days.
- Mercy Home Health utilizes integrated electronic health records for consistent communication with Mercy physicians.

Qualifying Criteria

- Requires physician's order for skilled service.
- Exacerbation of diagnosis or new diagnosis.
- Patient lives within service area.
- Home Health is provided on an intermittent basis and a skilled service must be provided in order to qualify for funding.
- Medicare, Medicare Advantage and some insurance plans, require patient to be medically confined to home/homebound. They can leave the home on an infrequent basis for medical appointments, including occasionally for non-medical reasons but all absences must be for a short duration and require a physical, taxing effort.
- Missouri Medicaid and some private Insurances do **not** require patient to be medically confined to home/homebound.

Service Area



CTL_28576 (3/23/17)

Counties with Mercy Home Health Services



Cost Information and Insurance Coverage

- Medicare
- Medicaid
- Medicare Replacement Plans
- Private Insurance Plans
- Workers' Compensation
- VA

Referral Intake

417-820-3211 | 800-572-1376
417-820-5574 fax

Missouri Office Locations

Mercy Home Health Cassville
417-847-6099 | 866-293-1507

Mercy Home Health Springfield
417-820-4374 | 800-595-7167

Mercy Home Health Lebanon
417-588-5900 | 877-500-9500

Mercy Home Health Joplin
417-781-2004 | 800-638-7068