

Transportation Resources – Franklin County

(community resources for low income and uninsured)

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For Medicaid Patients

EMT (Express Medical Transport) Washington

844-743-3368

<http://www.rideemt.com/>

Fees: Vary for Medicare or Medicaid patients

Services: Offers transportation for Medicaid and Medicare patients, elderly and disabled patients, and the general public; will transport anywhere.

Cannot transport patients to be tested for COVID-19 or those who have been confirmed with COVID-19

LogistiCare

866-269-5927 (To make a reservation or ask questions)

www.logisticare.com

Fees: Free for Medicaid patients

Services: Non-emergency medical transport; gas reimbursement available. Must schedule ride at least 3 days in advance.

COVID-19 Must wear a face mask to travel. Do not transport patients going for COVID-19 testing or who have been confirmed with COVID-19

Medical Transportation Management (MTM)

636-561-5686

www.mtm-inc.net

Fees: Free for Medicaid patients

Services: Non-emergency medical transport for the state of Missouri. Call at least 3 days in advance to schedule a ride.

Non-Emergency Medical Transportation (NEMT)

1-800-695-5791 (Missouri Care) or

1-866-269-5927 (LogistiCare)

<http://dss.mo.gov/mhd/participants/pages/medtrans.htm>

Free for Medicaid patients

Services: Non-emergency medical transport provided through MO HealthNet with statewide services for patients with MO HealthNet and MO HealthNet managed care. Must call at least 5 days in advance to schedule a ride.

Healthcare USA

1-800-688-3752

www.chhcusa.com

Hours of Operation: Dependent on appointment

Fees: Free with Healthcare USA

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Home State Health Plan

1-855-694-4663

www.homestatehealth.com

Hours of Operation: Dependent on appointment

Fees: Paid with Home State Health Plan having transportation coverage

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Missouri Care

1-800-695-5791

www.missouricare.com

Hours of Operation: 24 hrs/7 days a week

Fees: Free with Missouri Care

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Straight Medicaid

1-866-269-5927

Hours of Operation: Mon-Fri 8:00 am-5:00 pm

Fees: Free with Medicaid

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 5 days in advance.

For Non-Emergent Medical Trips

American Cancer Society “Road to Recovery”

1-800-227-2345

www.cancer.org

Hours of operation: Dependent on appointment; call four days in advance.

Fees: None

Services: Offers transportation to and from cancer treatment and doctor’s appointments. Call to see if eligible for the service.

Mercy Shuttle

851 E Fifth St
Washington, MO 63090
314-251-7433

Hours of Operation: Pick up at Mercy Medical Building Washington (851 E Fifth St) at 7:45am and 1:00pm to go to Mercy Hospital St. Louis; return trip from Mercy Hospital St. Louis at 11:30am and 5:15pm; M-F.

Fees: Free for Mercy patients /families with transportation barriers.

Services: Free shuttle ride from Mercy Medical Building Washington to Mercy Hospital St. Louis. Drop-off/pick-up locations in St. Louis are at the Heart Hospital, Tower A, and the Cancer Center. Call 24 hours in advance to schedule a ride.

Show Me Healthy Women Program Transportation Service

1-888-403-1071 (Compass Health)

health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/

Fees: Transportation vouchers provided for qualifying women enrolled in the Show Me Healthy Women

Services: Offers transportation to medical appointments; call to see if eligible for service.

General/Public Transit

Franklin County Transportation Council

636-583-1125
www.franklincountytransit.org

Hours of Operation: 6:00-9:00am and 1:00-5:00pm M-F
Call 48 hours in advance to schedule a ride

Fees: Donations accepted

Services: Provides transportation to sheltered workshops and day programs for developmentally disabled individuals, and for general public subject to availability.

OATS – East Region (Organized Alternative Transportation Service)

247 Independence Dr.
Union, MO 63084
800-373-1631 or 636-583-1630
www.oatstransit.org

Hours of operation: Mon-Fri 7:30am-5:00pm (scheduling)
Call 48 hours in advance to schedule a ride

Fees: Donations accepted at end of trip

Services: Provides transportation for anyone, but elderly and disabled persons are given priority; wheelchair accessible; trips include non-emergency medical transport, senior centers, and essential shopping; etc. See website for complete list of routes.

COVID-19 Transportation Suspended

Cabs

Around N About LLC

300 E 5th St
Washington, MO 63090
636-239-1352

Hours of Operation: Mon-Fri trips must be scheduled between 9-3. No weekend trips.

Fees: \$2.50/mile & \$5/mile for additional passenger, with wheelchair \$2.50/mile and \$20 loading fee

Services: Serves Washington and other surrounding towns of Franklin and south St. Louis County;

COVID-19 Request riders to wear face mask. Not transporting patients with COVID-19

Millennium Taxi

914 E 5th St
Washington, MO 63090
636-432-1700

Hours of Operation: Available 24 hrs/7 days a week; call 24 hrs in advance to schedule a ride during weekdays

Fees: \$3 for pickup outside Washington plus \$2 per mile; flatrate of \$11 for transportation within one town.

Services: Serves all of Franklin County

Services: Serves Sullivan and surrounding towns
*Not wheelchair accessible

Yo Taxi

1944 S Mangan Rd
Pacific, MO 63069-4657
636-234-6360

Hours of Operation: Available 24 hrs/7 days a week

Fees: \$2.00/mile;

Services: Franklin County, no wheelchair accessible vehicles available

Additional Transportation Resources and Referrals

MO Rides

844-836-7433

<http://morides.org>

Hours of Operation: Mon-Fri 8 am-4:30 pm

Fees: There is no fee to call MO Rides for assistance.

Services: MO Rides referral service works with transportation providers to coordinate affordable rides for people with transportation challenges. MO Rides will assist you in finding the most affordable public transportation options to meet the customer's specific needs.

Rides In Sight

855-607-4337

www.ridesinsight.org

Hours of Operation: Call for referral 8:00am-8:00pm EST, M-F

Services: Rides In Sight provides information about senior transportation options in local communities throughout the United States.

vRide

800-826-7433

<http://www.vride.com>

Hours of Operation: 24 hrs/7 days a week

Fees: vary depending on location and distance of commute

Services: vRide is a rideshare program. The rides are developed on an as needed basis once the carpool is arranged. Provides transportation for jobs, schooling, appointments, etc.

United Way Information & Referral: Dial 2-1-1 or visit www.211helps.org to quickly and easily find non-emergency services in your area, including basic needs, physical and mental health resources, job programs, support for seniors and more. Now accessible via phone, online chat, self-service web directly, and mobile app.