

Transportation Resources – Jefferson County

(community resources for low income and uninsured)

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For Medicaid Patients

LogistiCare

866-269-5927 (To make a reservation or ask questions)

www.logisticare.com

Fees: Free for Medicaid patients

Services: Non-emergency medical transport; must schedule a ride at least 5 days in advance.

COVID-19 Must wear face mask to travel. Do not transport patients going for COVID-19 testing or who have been confirmed with COVID-19

Medical Transportation Management (MTM)

636-561-5686

www.mtm-inc.net

Fees: Free for Medicaid patients

Services: Non-emergency medical transport for the state of Missouri. Call at least 3 days in advance to schedule a ride.

COVID-19 Will transport for testing and hospital discharges. Call to confirm

Non-Emergency Medical Transportation (NEMT)

1-800-695-5791 (Missouri Care) or

1-866-269-5927 (LogisticCare)

Free for Medicaid Patients

Services: Non-emergency medical transport provided through MO HealthNet with statewide services for patients with MO HealthNet and MO HealthNet managed care. Must call at least 5 days in advance to schedule a ride.

Aetna Better Health of Missouri

573-635-8908 (MO Health Net)

<https://www.aetnabetterhealth.com/missouri>

Hours of operation: Dependent on appointment

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Home State Health Plan

1-855-694-4663

www.homestatehealth.com

Hours of Operation: Dependent on appointment

Fees: Free with Home State Health Plan

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance

COVID-19 Transportation available after doctor verification. Call to confirm .

Missouri Care

1-800-695-5791

www.missouricare.com

Hours of Operation: Mon-Fri 8am – 6pm

Fees: Free with Missouri Care

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

COVID-19 Transportation available if doctor recommends being tested

Straight Medicaid

1-866-269-5927 (Transportation by LogistiCare)

Hours of Operation: M-F 8:00 am-5:00 pm

Fees: Free with Medicaid

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 5 days in advance.

For Non-Emergent Medical Trips

American Cancer Society “Road to Recovery”

1-800-227-6333

www.cancer.org

Hours of Operation: Dependent on appointment; call four days in advance.

Fees: None

Services: Offers transportation to-and-from cancer treatment and doctor’s appointments. Call to see if eligible for the service.

Transportation suspended during COVID-19

Show Me Healthy Women Program Transportation Service

1-888-403-1071 (Compass Health)

health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/

Fees: Transportation vouchers provided for qualifying women enrolled in the Show Me Healthy Women

Services: Offers transportation to medical appointments; call to see if eligible for service.

General/Public Transit

JeffCo Express

3875 Plass Road, Bldg #A,

Festus, MO 63028

636-933-9380

<http://jeffcoexpress.org>

Hours of Operation: Office hours: Mon- Fri 7am – 7:pm

Fees: One way bus fare: \$2

Deviated Fixed Route - One way ride: \$4

*Children 2 and under ride free. Passes available in office

OATS – East Region (Organized Alternative Transportation Service)

636-933-9380

www.oatstransit.org

Hours of Operation: 7 day week 5:00am – 10:00pm

Call 48 hours in advance to schedule a ride

Fees: Donations accepted at end of trip

Services: Seniors 60; wheelchair accessible; trips include non-emergency medical transport, senior centers, and essential shopping. Service in Jefferson Co; Service to St. Louis for medical appointments on the 3rd Tuesday of the month.

Quality Transportation Services

www.mercy.net/mnm

121 Garden Ln,
Arcadia, MO 63621
573-546-7497

Hours of Operation: Mon-Sat 7am-6pm

Fees: Free for anyone with Medicaid (schedule through LogistiCare); out of pocket for anyone without Medicaid

Services: Non-emergency medical transport; work; rides to the airport available for an extra fee. Serves anyone in Jefferson, Iron, Washington, St. Genevieve, St. Francois, Reynolds, and Madison Counties. Call at least 48 hours in advance to schedule a ride.

For Persons with Disabilities

Disability Resource Association (DRA)

130 Brandon Wallace Way

Festus, MO 63028

636-931-7696

www.disabilityresourceassociation.org

Fees: \$3 one way, \$5 roundtrip, \$1 additional charge for St. Louis City or County trip

Services: Offers essential medical transportation if patient is not covered by Medicaid. Transportation also available for persons with disabilities and/or individuals of low income to jobs, interviews, classes, or job trainings. Areas serviced include Arnold, Barnhart, Crystal City, Festus, Herculaneum, and Imperial.

COVID-19 Transportation not available

JC Transit

636-933-9380

<http://www.oatstransit.org>

Hours of Operation: 5:00am-10:00pm daily (excluding major holidays).

Fees: CoPay to be determined

Services: Available to any individual with a disability as defined by doctor. Must call 48 hours in advance to request a ride. Rides may be scheduled for medical trips, shopping, employment. Serves Jefferson County

For Veterans

Veterans Transportation Service

915 North Grand Blvd
Saint Louis, MO 63106
314-652-4100

www.va.gov/HEALTHBENEFITS/vtp/veterans_transportation_service.asp

Fees: Free for qualifying veterans.

Services: Provides free transportation for Veterans to VA healthcare and approved non-VA healthcare appointments.

Cabs

Hey Taxi

Arnold, MO 63010
636-937-8294 or 636-282-8000

Hours of Operation: 24/7

Fees: Vary by location

Services: Provides transportation for all of Jefferson County and surrounding areas

COVID-19 Serves only Arnold and Pevely; Will not transport anyone who has respiratory symptoms.

Crystal Cab

Arnold, MO 63010
636-937-8294 or 636-282-8000

Hours of Operation: 24/7

Fees: Vary with a \$20 Minimum for Festus area

Services: Provides transportation for upper parts of Jefferson county and parts of south St. Louis County

COVID-19 Serve only Arnold and Pevely; Will not transport anyone who has respiratory symptoms

Jefferson County Taxicab Services

100 Main St
Pevely, MO 63070
636-524-5025
www.jeffcocabs.com

Hours of Operation: 24/7

Fees: \$2.25 per mile/may vary by location

Services: Will drop off anywhere if picked up in Jefferson

County and surrounding areas; mostly operates within and around Festus, Barnhart, Arnold, Hillsboro, DeSoto, and Imperial.

COVID-19 Hours of operation 9:00 am to midnight

Need a Ride

1203 N 2nd Street
DeSoto, MO 63020
636-524-9963

Hours: Mon-Sun 6:00am-10:00pm

Fees: vary depending on location

Services: Serves cities of DeSoto and Washington and surrounding towns; one wheelchair accessible van available

Additional Resources and Referrals

MO Rides

636-359-4656
<http://morides.org>

Hours of Operation: Mon-Fri 8 am-4:30 pm

Fees: There is no fee to call MO Rides for assistance.

Services: MO Rides referral service works with transportation providers to coordinate affordable rides for people with transportation challenges. MO Rides will assist you in finding the most affordable public transportation options to meet the customer's specific needs.

Rides In Sight

855-607-4337

www.ridesinsight.org

Hours of Operation: Call for referral 8:00am-8:00pm EST, M-F

Services: Rides In Sight provides information about senior transportation options in local communities throughout the United States.

vRide

800-826-7433

<http://www.vride.com>

Hours of Operation: 24/7

Fees: Vary depending on location and distance of commute

Services: vRide is a rideshare program. The rides are developed on an as needed basis once the carpool is arranged. Provides transportation for jobs, schooling, appointments, etc.

United Way Information & Referral: Dial 2-1-1 or visit www.211helps.org to quickly and easily find non-emergency services in your area, including basic needs, physical and mental health resources, job programs, support for seniors and more. Now accessible via phone, online chat, self-service web directly, and mobile app.