

# Transportation Resources – Lincoln County, St. Charles County and Warren County

(community resources for low income and uninsured)

*Contents:*

- *For Medicaid Patients*
- *For Non-Emergent Medical Trips*
- *General/Public Transit*
- *For Persons with Disabilities*
- *For Veterans*
- *Cabs*
- *Additional Resources and Referrals*

## For Medicaid Patients

### **EMT (Express Medical Transport) St. Peters**

2226 Trade Center Drive  
St. Peters, MO 63376  
844-743-3368 or 636-240-4410  
<http://www.rideemt.com/>

**Fees:** Vary; no co-pay for Medicare or Medicaid patients  
**Services:** Offers transportation for Medicaid and Medicare patients, elderly and disabled patients, and the general public; will transport anywhere.

### **LogistiCare**

866-269-5927 (To make a reservation or ask questions)  
573-751-2896 (Call to see if eligible for services)  
[www.logisticare.com](http://www.logisticare.com)

**Fees:** Free for Medicaid patients  
**Services:** Non-emergency medical transport; gas reimbursement available. Must schedule ride at least 5 days in advance.

### **Medical Transportation Management (MTM)**

636-561-5686  
[www.mtm-inc.net](http://www.mtm-inc.net)

**Fees:** Free for Medicaid patients  
**Services:** Non-emergency medical transport for the state of Missouri. Call at least 3 days in advance to schedule a ride.

### **Non-Emergency Medical Transportation (NEMT)**

1-800-695-5791 or 1-866-269-5927  
<http://dss.mo.gov/mhd/participants/pages/medtrans.htm>

**Fees:** \$2 per ride (round trip or one way)  
**Services:** Non-emergency medical transport provided through MO HealthNet with statewide services for patients with MO HealthNet and MO HealthNet managed care. Must call at least 5 days in advance to schedule a ride.

### **Aetna Better Health of Missouri**

1-800-566-6444  
<https://www.aetnabetterhealth.com/missouri>

**Hours of Operation:** Dependent on appointment  
**Fees:** Free with Healthcare USA  
**Services:** Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

### **Home State Health Plan**

1-888-561-8747 or 1-855-694-4663  
[www.homestatehealth.com](http://www.homestatehealth.com)

**Hours of Operation:** Dependent on appointment  
**Fees:** Free with Home State Health Plan  
**Services:** Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

### **Missouri Care**

1-800-695-5791  
[www.missouricare.com](http://www.missouricare.com)

**Hours of Operation:** 24 hrs/7 days a week  
**Fees:** Free with Missouri Care  
**Services:** Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

### **Straight Medicaid**

1-866-269-5927  
**Hours of Operation:** M-F 8:00 am-5:00 pm  
**Fees:** Free with Medicaid

**Services:** Offers non-emergency medical transportation to members. Must call to schedule at least 5 days in advance.

## For Non-Emergent Medical Trips

### **ACC Medlink**

1-800-550-1025

[www.medic-trans.com](http://www.medic-trans.com)

**Hours of Operation:** 24 hrs/7 days a week

**Fees:** Vary depending on distance and type of transport

**Services:** Offers non-emergency medical transport, bedside to bedside long distance ambulance, state to state and air medical services, and bariatric patient transport. Call at least 24 hours in advance to schedule a ride.

### **American Cancer Society “Road to Recovery”**

1-800-227-2345

[www.cancer.org](http://www.cancer.org)

**Hours of Operation:** Dependent on appointment; call four days in advance.

**Fees:** None

**Services:** Offers transportation to-and-from cancer treatment and doctor’s appointments. Call to see if eligible for the service.

### **Eastern Royal Medical Transport**

877-925-2806

[www.long-distance-medical-transport.com](http://www.long-distance-medical-transport.com)

**Hours of Operation:** 24 hrs/7 days a week

**Fees:** Vary based on distance and type of service

**Services:** Provides long distance non-emergency medical transport for patients needing transportation to their appointment.

### **Show Me Healthy Women Program Transportation Service**

573-522-2845 or 1-866-726-9926

[health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/](http://health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/)

**Fees:** Free for qualifying women enrolled in the Show Me Healthy Women or WISEWOMAN Programs.

**Services:** Offers free transportation to medical appointments; call to see if eligible for service.

## For Persons with Disabilities

### **Harris Westplex Transportation**

584 Buckner Road

Wentzville, MO 63385

636-327-8917

**Hours of Operation:** 6:00am-6:00pm M-F

Will transport on weekends with advanced notice

**Fees:** Vary depending on destination

**Services:** Offers transportation for people in wheelchairs. Primarily services St. Charles County, but will make trips to Lincoln and Warren Counties as well. Call to schedule a ride.

### **O’Fallon’s Transportation Program - Operated by OATS**

636-379-5411

O’Fallon residents with disabilities who either cannot drive or do not have access to a car can apply for free transportation to local medical appointments, banking and groceries and personal care shopping. Due to funding constraints, rides are limited to two per month.

**Fees:** None

## General/Public Transit

### **iTNGateway – St. Charles**

17 Point West Blvd. Suite A

St Charles, MO 63301

636-329-0888

[www.ITNStCharles.org](http://www.ITNStCharles.org)

**Hours of Operation:** 24 hrs/7 days a week

**Fees:** Vary – reduced rate if rider schedules a ride by 3:00pm on the day prior to their pickup.

**Services:** Offers door-to-door rides for any purpose for older adults (60+) or disabled persons. Must become a member to ride; call for an application or apply online. Annual membership rates are \$50 for individuals and \$75 for a family; customer must deposit at least \$50 into pre-paid Personal Transportation Account up front.

## OATS – Northeast Region (Organized Alternative Transportation Service)

St. Charles, Franklin, Jefferson, and St. Louis counties, call: 314-888-6720 or 800-201-6287

Lincoln, Warren, and Pike counties, call: 800-654-6287 or 660-395-3041

[www.oatstransit.org](http://www.oatstransit.org)

**Hours of Operation:** 7:30am-5:00pm M-F(scheduling)

Call 48 hours in advance to schedule a ride

**Fees:** Donations accepted at end of trip

**Services:** Provides transportation for anyone, but elderly and disabled persons are given priority; wheelchair accessible; trips include non-emergency medical transport, senior centers, and essential shopping; etc.

Available in Lincoln County, Warren County, St. Charles, Warrenton, Wentzville, Troy, Washington, Flint Hill, Harvester, O’Fallon, St. Peters, and St. Louis.

## O’Fallon’s Senior Transportation and Rides

636-978-3306

The STAR Program provides transportation to medical services for elderly residents (age 62 or older) of St. Charles County with no other means of transportation who reside within St. Charles County

**Fees:** None

## The LINC Connecting Lincoln County -Operated by OATS

866-261-5462 or 636-528-2831

[www.oatstransit.org/#!lincoln/c206x](http://www.oatstransit.org/#!lincoln/c206x)

**Hours of Operation:** Office open M-F, 9:00-11:30am, 12:30-3:00pm

**Fees:** \$2 each time a passenger boards the vehicle. Will transport to Montgomery, Warren, St Charles, St Louis County and City for medical appointments. \$10 round-trip, \$6 one-way

**Services:** Provides public transportation for all residents of Lincoln County regardless of age or income. Must call 1 day to 4 weeks in advance, must fill out a form to register to use the system. Must not be eligible for Medicaid transportation.

## St. Charles Urban County Transportation Program – Operated by OATS

636-477-6600 ext. 1204

[www.stcharlescountytransportation.net/urban-county.html](http://www.stcharlescountytransportation.net/urban-county.html)

**Hours of Operation:**6:00am-6:00pm, M-F

**Fees:** None

**Services:** Offers transportation to elderly and individuals with disabilities for necessary medical, shopping, and essential services. Individuals must reside within Unincorporated St. Charles County or the City Limits of Cottleville, Dardenne Prairie, Lake St. Louis, St. Paul, St. Peters, Weldon Spring, or Wentzville. Must apply online or by calling the number listed above. To schedule a ride, must call at least two business days before noon.

## St. Peters Transportation Program – Operated by OATS

1 St. Peters Centre Blvd

St. Peters, MO 63376

636-477-6600 ext. 1365

[www.stpetersmo.net](http://www.stpetersmo.net)

**Hours of Operation:** 6:00am – 6:00pm, Mon-Sat

**Fees:** None

**Services:** Offers transportation for medical trips, essential services, and shopping for residents of St. Peters who are elderly (62+), have a condition that disables them from driving, or is low-income (meeting HUD standards). Must apply online or call for application to be mailed. Call at least 24 hours in advance to schedule a ride.

## SCAT Transit System

370 North Drive

St. Charles, MO 63301

636-949-3364

**Hours of Operation:** Local schedule runs 9:00am-4:00 pm, I-70 route runs 5:00am-7:00pm, M-F

**Fees:** \$0.50 for ages 6-62; \$0.25 for ages 62+, persons who are disabled, and/or persons with a Medicaid card; ages 6 and under ride free

**Services:** Serves the City of St. Charles and goes to the Metrolink North Hanley Station. Wheelchair accessible. Anyone wishing to be picked up or dropped off of a fixed/deviation route must call 24 hours in advance.

## Cabs

### **Sedan St. Charles**

134 Hickory Trail Dr  
Wentzville, MO 63385  
314-723-7433  
[www.sedanstcharles.com/](http://www.sedanstcharles.com/)

**Hours of Operation:** 7:00am-1:30am, 7 days a week  
**Fees:** \$3 for pick up and \$2.25 per mile  
Wheelchair accessible vehicles available

### **St. Charles County Cab**

5 Plackemeier Drive  
O'Fallon, MO 63366  
636-281-8080  
[www.stcharlescountycab.com/](http://www.stcharlescountycab.com/)

**Hours of Operation:** 24 hrs/7 days a week  
**Fees:** \$2/mile

### **St. Charles Yellow Cab**

505 Jefferson  
St. Charles, MO 63301  
636-724-1234

**Hours of Operation:** 24 hrs/7 days a week  
**Fees:** \$2.50 pick up charge plus \$2 per mile

## Additional Transportation Resources and Referrals

### **MO Rides**

636-359-4656  
<http://morides.org>

**Hours of Operation:** Mon-Fri 8 am-4:30 pm  
**Fees:** There is no fee to call MO Rides for assistance.  
**Services:** MO Rides referral service works with transportation providers to coordinate affordable rides for people with transportation challenges. MO Rides will assist you in finding the most affordable public transportation options to meet the customer's specific needs.

### **Rides In Sight**

855-607-4337  
[www.ridesinsight.org](http://www.ridesinsight.org)

**Hours of Operation:** Call for referral 8:00am-8:00pm EST, M-F

**Services:** Rides In Sight provides information about senior transportation options in local communities throughout the United States.

### **vRide**

800-826-7433  
<http://www.vride.com>

**Hours of Operation:** 24 hrs/7 days a week **Fees:** Vary depending on location and distance of commute

**Services:** vRide is a rideshare program. The rides are developed on an as needed basis once the carpool is arranged. Provides transportation for jobs, schooling, appointments, etc.

**United Way Information & Referral:** Dial 2-1-1 or visit [www.211helps.org](http://www.211helps.org) to quickly and easily find non-emergency services in your area, including basic needs, physical and mental health resources, job programs, support for seniors and more. Now accessible via phone, online chat, self-service web directly, and mobile app.