

Transportation Resources – Lincoln County, St. Charles County and Warren County

(community resources for low income and uninsured)

Contents:

- *For Medicaid Patients*
- *For Non-Emergent Medical Trips*
- *General/Public Transit*
- *For Persons with Disabilities*
- *For Veterans*
- *Cabs*
- *Additional Resources and Referrals*

For Medicaid Patients

EMT (Express Medical Transport) St. Peters

2226 Trade Center Drive
St. Peters, MO 63376
844-743-3368 or 636-240-4410
<http://www.rideemt.com/>

Fees: Ride Payments are handled thru LogistiCare and Access to Care.

Services: Offers transportation for Medicaid and Medicare patients, elderly and disabled patients, and the general public; will transport anywhere.

COVID-19 Riders must wear masks. Do not transport patients going for COVID-19 testing or who have been confirmed with COVID-19

LogistiCare

866-269-5927 (To make a reservation or ask questions)
www.logisticare.com

Fees: Free for Medicaid patients

Services: Non-emergency medical transport; gas reimbursement available. Must schedule ride at least 5 days in advance.

COVID-19 Riders must wear masks. Do not transport patients going for COVID-19 testing or who have been confirmed with COVID-19.

Medical Transportation Management (MTM)

636-561-5686

www.mtm-inc.net

Fees: Free for Medicaid patients, if transportation is part of their health care plan.

Services: Non-emergency medical transport for the state of Missouri. Call at least 3 days in advance to schedule a ride. Transport available for discharges and to ER.

COVID-19 will transport for testing and hospital discharges. Call to confirm.

Non-Emergency Medical Transportation (NEMT)

1-800-695-5791 or 1-866-269-5927

<http://dss.mo.gov/mhd/participants/pages/medtrans.htm>

Fees: \$2 per ride (round trip or one way)

Services: Non-emergency medical transport provided through MO HealthNet with statewide services for patients with MO HealthNet and MO HealthNet managed care. Must call at least 5 days in advance to schedule a ride.

Aetna Better Health of Missouri

573-635-8908 (MO Health Net)

<https://www.aetnabetterhealth.com/missouri>

Hours of Operation: Dependent on appointment

Fees: Free with Healthcare USA

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Home State Health Plan

1-855-694-4663

www.homestatehealth.com

Hours of Operation: Dependent on appointment

Fees: Free with Home State Health Plan (with transportation coverage)

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

COVID-19 Transportation available after doctor verification. Call to confirm.

Missouri Care

1-800-695-5791

www.missouricare.com

Hours of Operation: Mon – Fri 8am – 6pm

Fees: Free with Missouri Care (for Medicaid Patients)

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

COVID-19 Transportation for COVID-19 available if doctor recommends being tested.

Straight Medicaid

1-866-269-5927 (Transportation by LogistiCare)

Hours of Operation: M-F 8:00 am-5:00 pm

Fees: Free with Medicaid

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 5 days in advance.

For Non-Emergent Medical Trips

ACC Medlink

1-800-550-1025

www.medic-trans.com

Hours of Operation: 24 hrs/7 days a week

Fees: Vary depending on distance and type of transport

Services: Offers non-emergency medical transport, bedside to bedside long distance ambulance, state to state and air medical services, and bariatric patient transport. Call at least 24 hours in advance to schedule a ride.

COVID-19 Will not transport positive patients

American Cancer Society “Road to Recovery”

1-888-227-6333

www.cancer.org

Hours of Operation: Dependent on appointment; call four days in advance.

Fees: None

Services: Offers transportation to-and-from cancer treatment and doctor’s appointments. Call to see if eligible for the service.

Transportation suspended during COVID-19

Eastern Royal Medical Transport

1-800-696-1495

www.long-distance-medical-transport.com

Hours of Operation: 24 hrs/7 days a week

Fees: Vary based on distance and type of service

Services: Provides long distance non-emergency medical transport for patients needing transportation to their appointment.

Show Me Healthy Women Program Transportation Service

1-888-403-1071(Compass Health)

health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/

Fees: Transportation vouchers provided for qualifying women enrolled in the Show Me Healthy Women Program.

Services: Offers free transportation to medical appointments; call to see if eligible for service.

For Persons with Disabilities

Harris Westplex Transportation

584 Buckner Road

Wentzville, MO 63385

636-327-8917

Hours of Operation: 6:00am-6:00pm M-F

Will transport on weekends with advanced notice

Fees: Vary depending on destination

Services: Offers transportation for people in wheelchairs. Primarily services St. Charles County. Call to schedule a ride.

COVID-19 not transporting.

O’Fallon’s Transportation Program - Operated by OATS

636-379-5411

O’Fallon residents with disabilities who either cannot drive or do not have access to a car can apply for free transportation to local medical appointments, banking and groceries and personal care shopping. Due to funding constraints, rides are limited to two per month.

Fees: None

COVID-19 Suspended for now.

General/Public Transit

iTNGateway – St. Charles

17 Point West Blvd. Suite A
St Charles, MO 63301
636-329-0888
www.ITNStCharles.org

Hours of Operation: 24 hrs/7 days a week

Fees: \$1.50 mile if scheduled by 2:00pm on the day prior to pick up or \$2.50 per mile for appointments made after 2:00pm.

Services: Offers door-to-door rides for any purpose for older adults (60+) or disabled persons. Must become a member to ride; call for an application or apply online. Annual membership rates are \$50 for individuals and \$75 for a family; customer must deposit at least \$50 into pre-paid Personal Transportation Account up front.

OATS – Northeast Region (Organized Alternative Transportation Service)

St. Charles, Franklin, Jefferson, and St. Louis counties, call: 800-201-6287
Lincoln, Warren, and Pike counties, call: 800-654-6287
www.oatstransit.org

Hours of Operation: 8:00am-3:00pm M-F(scheduling)

Fees: Vary by trip

Services: Provides transportation for anyone, but medical trips are given priority; wheelchair accessible; trips include non-emergency medical transport, senior centers, and essential shopping; etc

COVID-19 Only medical & essential trips and limited number of riders. Riders are asked to wear masks

O'Fallon's Senior Transportation and Rides

636-978-3306

The STAR Program provides transportation to medical services for elderly residents (age 62 or older) of St. Charles County with no other means of transportation who reside within St. Charles County

Fees: None

COVID-19 All rides canceled.

The LINC Connecting Lincoln County -Operated by OATS

866-261-5462 or 636-528-2831
www.oatstransit.org/#!lincoln/c206x

Hours of Operation: Office open M-F, 9:00-11:30am, 12:30-3:00pm

Fees: \$2 each time a passenger boards the vehicle. Will transport to St Charles (fee \$8 round trip & \$5 one way) St Louis County and City for medical appointments (fee \$10 round-trip, \$6 one-way)

Services: Provides public transportation for all residents of Lincoln County regardless of age or income. Must call 1 day in advance. New riders must fill out a form to register to use the system.

COVID-19 Grocery and medical trips only

St. Charles Urban County Transportation Program – Operated by OATS

314-894-1701
www.stcharlescountytransportation.net/urban-county.html

Hours of Operation: 6:00am-6:00pm, M-F

Fees: None

Services: Offers transportation to elderly and individuals with disabilities for necessary medical, shopping, and essential services. Individuals must reside within Unincorporated St. Charles County or the City Limits of Cottleville, Dardenne Prairie, Lake St. Louis, St. Paul, St. Peters, Weldon Spring, or Wentzville. Must apply online or by calling the number listed above. To schedule a ride, must call at least two business days before noon.

COVID-19 Closed at this time

St. Peters Transportation Program – Operated by OATS

1 St. Peters Centre Blvd
St. Peters, MO 63376
636-477-6600 ext. 1362
www.stpetersmo.net

Hours of Operation: 6:00am – 6:00pm, Mon-Sat

Fees: None

Services: Offers transportation for medical trips, essential services, and shopping for residents of St. Peters who are elderly (62+), have a condition that disables them from driving, or is low-income (meeting HUD standards). Must apply online or call for application to be mailed. Call at least 24 hours in advance to schedule a ride.

COVID-19 No transportation available at this time

SCAT Transit System

2871 Elm Point Industrial
 St. Charles, MO 63301
 636-949-3364

Hours of Operation: Local schedule runs 9:00am – 3:30pm
 I-70 route runs 5:00am – 10:30:am and 1:30 pm – 6:30pm
 M-F

Fees: \$0.50 for ages 6-62; \$0.25 for ages 62+, persons who are disabled, and/or persons with a Medicaid card; ages 6 and under ride free

Services: Serves the City of St. Charles and goes to the Metrolink North Hanley Station. Wheelchair accessible. Anyone wishing to be picked up or dropped off of a fixed/deviation route must call 24 hours in advance Riders advised to be at stop 5-10 minutes before scheduled time.

COVID-19 60+ schedule riders only for essential shopping or medical. Call 24 hrs.in advance.

I-70 route suspended now.

Cabs

St. Charles Yellow Cab

505 Jefferson
 St. Charles, MO 63301
 636-724-1234

Hours of Operation: 24 hrs./7 days a week

Fees: \$3.00 pickup charge plus \$2 per mile

Additional Transportation Resources and Referrals

MO Rides

1-844-836-7433
<http://morides.org>

Hours of Operation: Mon-Fri 8 am-4:30 pm

Fees: There is no fee to call MO Rides for assistance.

Services: MO Rides referral service works with transportation providers to coordinate affordable rides for people with transportation challenges. MO Rides will assist you in finding the most affordable public transportation options to meet the customer’s specific needs.

Rides In Sight

1-855-607-4337
www.ridesinsight.org

Hours of Operation: Call for referral 8:00am-8:00pm EST, M-F

Services: Rides In Sight provides information about senior transportation options in local communities throughout the United States.

vRide

1-800-826-7433
<http://www.vride.com>

Hours of Operation: 24 hrs./7 days a week **Fees:** Vary depending on location and distance of commute

Services: vRide is a rideshare program. The rides are developed on an as needed basis once the carpool is arranged. Provides transportation for jobs, schooling, appointments, etc.

United Way Information & Referral: Dial 2-1-1 or visit www.211helps.org to quickly and easily find non-emergency services in your area, including basic needs, physical and mental health resources, job programs, support for seniors and more. Now accessible via phone, online chat, self-service web directly, and mobile app.