

# Transportation Resources – Mercy Hospital South

(community resources for low income and uninsured residents who live near and around Mercy Hospital South)

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## CABS

Cabs (rates as of 3/2015)  
All cabs charge \$1.00 for each additional passenger.

### **ABC Checker Cab**

314-725-2111

<http://www.abccabco.net>

**Fees:** \$2.25 pickup and \$2.00 per mile + \$1.00 fuel surcharge

### **County & Yellow Cab**

314-993-8294

[www.countycab.com](http://www.countycab.com)

**Fees:** \$3.00 first 1/10 mile and \$0.20 each additional 1/10 mile + \$1 fuel surcharge

\*Wheelchair accessibility cabs available  
No changes

### **Laclede Cab**

314-652-3456

[www.lacledecab.com](http://www.lacledecab.com)

**Fees:** \$3.00 pickup and \$2.00 per mile

### **Hey Taxi**

Arnold, MO 63010

636-937-8294 or 636-282-8000

**Hours of Operation:** 24/7

**Fees:** Vary by location

**Services:** Provides transportation for all of Jefferson County and surrounding areas

**COVID-19:** Serves only Arnold and Pevely; will not transport anyone who has respiratory symptoms.

### **Crystal Cab**

Arnold, MO 63010

636-937-8294 or 636-282-8000

**Hours of Operation:** 24/7

**Fees:** Vary with a \$20 Minimum for Festus area

**Services:** Provides transportation for upper parts of Jefferson county and parts of south St. Louis County

**COVID-19:** Serve only Arnold and Pevely; Will not transport anyone who has respiratory symptoms

### **Jefferson County Taxicab Services**

100 Main St

Pevely, MO 63070

636-524-5025

[www.jeffcocabs.com](http://www.jeffcocabs.com)

**Hours of Operation:** 24/7

**Fees:** \$2.25 per mile/may vary by location

**Services:** Will drop off anywhere if picked up in Jefferson County and surrounding areas; mostly operates within and around Festus, Barnhart, Arnold, Hillsboro, DeSoto, and Imperial.

**COVID-19 Hours of operation 9:00 am to midnight**

## LOW-INCOME AUTOMOTIVE NEEDS

### **St. Vincent de Paul (SVDP) Auto Repair**

314-881-6000

St. Vincent de Paul Society partners with some area automotive centers to provide a voucher system for clients to receive auto repairs at greatly reduced cost.

### **SVDP Automobile Program**

314-881-6000

Provides automobiles to people who need to secure employment, take family members to medical appointments, and generally improve their lives. Qualified clients are referred by a local St. Vincent de Paul Society conference and must have both need and ability to maintain a car.

## OLDER ADULTS

### City Seniors Inc.

314-352-0141

Hours of operation: Mon-Fri 8:15am-2:30pm

**Fees:** A donation of \$3.00 is encouraged each way.

**Services:** Offered to area residents. Operates south of Chippewa, west of Grand to Holly Hills, west of Morganford.

### Bridgeton Recreation Center

314-739-5599

[www.bridgetonmo.com](http://www.bridgetonmo.com)

**Hours of operation:** Mon-Fri 8:00am-2:30pm

**Fees:** None

**Services:** Bridgeton residents 60+ or receive Social Security/Disability. Trip must be within Bridgeton. No charge to Bridgeton residents. Curb-to-curb, door-to-door.

**COVID-19:** Center is CLOSED and senior van service is suspended. Meals on Wheels is ongoing but modified.

### County Older Resident Programs (CORPS)

314-615-4516

<https://stlouisco.com/>

**Hours of operation:** Mon-Fri 8:00am-5:00pm

**Fees:** None

**Services:** Volunteer drivers use their own vehicles to transport older adults (60+) living in St. Louis County to and from medical appointments and other high priority destinations. Call 3-5 days in advance.

**COVID-19:** Transportation and tax services have been suspended. There will be no access to in-person services from CORPS.

### Senior Van Service (Maplewood/Richmond Heights)

314-655-3667

[www.richmondheights.org](http://www.richmondheights.org)

**Hours of operation:** Mon-Fri 8:00am-3:00pm

**Fees:** None

**Services:** Travels within Maplewood and Richmond Heights for shopping and medical trips within a 5 mile radius. Curb-to-curb. Transportation form must be completed prior to using bus. Call above number to obtain form.

**COVID-19:** Essential services only. Normal operating hours.

### iTN Gateway

314-724-2117

<http://www.itnstcharles.org/>

**Hours of operation:** 24hours/7days a week

**Fees:** \$1.50 per mile and \$2.50 pick-up fee; \$50Annual membership or \$75 for a couple

**Services:** Personal transportation for seniors (age 60+) and visually impaired adults (age 21+) in private vehicles by caring, trained volunteers in St. Louis County zip codes: 63005, 63011, 63017, 63105, 63117, 63124, 63130, 63131, 63132, 63141, 63143, 63144, 63146

**COVID-19:** Essential services only

### OATS (Organized Alternative Transportation Service)

314-894-1701

[www.oatstransit.org](http://www.oatstransit.org)

**Hours of operation:** Mon-Fri 8:00am-4:30pm (scheduling)

**Fees:** Donations accepted at end of trip.

**Services:** Serves seniors 60+. County residents ONLY. Medical and non-medical rides. One free medical ride per week. Appointments must be made from 10am-1pm. Must call to schedule appointment 4-5 days in advance.

**COVID-19:** Essential services only

### Metro Call-A-Ride

314-652-3617, toll free: 888-652-3617

314-289-5230 (customer information/cancellation)

[www.metrostlouis.org](http://www.metrostlouis.org)

**Hours of operation:** Mon-Fri 4:00am-12:00am & Sat-Sun 6:00am-10:00pm

**Fees:** Vary

**Services:** Provides curb-to-curb service in St. Louis City and County for the elderly and disabled with advance reservations.

### St. Louis Area Agency on Aging (SLAAA)

314-612-5918, toll free: 877-612-5918

[https://www.stlouis-](https://www.stlouis-mo.gov/government/departments/human-services/aging-services/transportation.cfm)

[mo.gov/government/departments/human-services/aging-services/transportation.cfm](https://www.stlouis-mo.gov/government/departments/human-services/aging-services/transportation.cfm)

**Hours of operation:** Dependent on request

**Fees:** Contribution requested

**Services:** SLAAA offers curb-to-curb services to residents of the city of St. Louis who are 60+ or disabled and between 18 and 59 years old. Requests should be made 2-3 days in advance.

**COVID-19:** Transportation services run through senior centers is currently operational on a limited basis.

### WellCare Medicare of Missouri

1-866-687-8994 (HMO) or 1-866-635-7049 (Special Needs)

[www.wellcare.com](http://www.wellcare.com)

**Hours of operation:** Mon-Sun 8:00am-9:00pm

**Fees:** Free with WellCare Health Plan

**Services:** Offers non-emergency medical transportation for members. Must call to schedule at least 2-3 days in advance.

## MEDICAID MEDICAL TRANSPORTATION

### Home State Health Plan

1-888-561-8747 or 1-855-694-4663

[www.homestatehealth.com](http://www.homestatehealth.com)

**Hours of Operation:** Dependent on appointment

**Fees:** Free with Home State Health Plan

**Services:** Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

**COVID-19:** Essential services only.

### LogistiCare

866-269-5927 (To make a reservation or ask questions)

[www.logisticare.com](http://www.logisticare.com)

**Fees:** Free for Medicaid patients

**Services:** Non-emergency medical transport; must schedule a ride at least 5 days in advance.

**COVID-19:** Must wear face mask to travel. Do not transport patients going for COVID-19 testing or who have been confirmed with COVID-19

### Medical Transportation Management (MTM)

636-561-5686, toll free 1-888-561-8747

[www.mtm-inc.net](http://www.mtm-inc.net)

**Hours of operation:** Mon-Fri, 9am-5pm

**Fees:** Free for Medicaid patients

**Services:** Non-emergency medical transport for older adults, disabled, underserved populations enrolled in state and county government programs, Medicaid and Medicare+Choice Managed Care Organizations in the state of Missouri. Call at least 3 days in advance to schedule a ride.

**COVID-19:** Will transport for testing and hospital discharges. Call to confirm

### Missouri Care

1-800-695-5791

[www.missouricare.com](http://www.missouricare.com)

**Hours of operation:** 24 hours

**Fees:** Free with Missouri Care

**Services:** Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

**COVID-19:** Essential services only

### Straight Medicaid

1-866-269-5927

**Hours of operation:** Mon-Fri 8:00 am-5:00 pm

**Fees:** Free with Medicaid

**Services:** Offers non-emergency medical transportation to members. Must call to schedule at least 5 days in advance.

## MEDICAL TRANSPORTATION

### Affinia Healthcare Centers (Formerly Grace Hill Health Centers)

314-898-1700 Appointment Desk: 314-814-8700

[www.gracehill.org](http://www.gracehill.org)

**Hours of operation:** Vary by site

**Fees:** None

**Services:** Offers patients limited free transportation service to only Affinia Healthcare Center service area zip codes: 63101-63107, 63110, 63111, 63113, 63115, 63116, 63118, 63147.

### American Cancer Society “Road to Recovery”

1-800-227-2345

[www.cancer.org](http://www.cancer.org)

**Hours of operation:** Dependent on appointment

**Fees:** None

**Services:** Offers transportation to and from cancer treatment and doctor’s appointments. Call to see if eligible for the service.

**COVID-19:** Rides are not being offered or coordinated at this time.

### Express Medical Transporters Inc.

St. Louis City: 314-781-6400 St. Charles: 636-240-4410

[rideemt.com](http://rideemt.com)

**Hours of operation:** 5:00am-6:00pm

**Fees:** Varies depending on mileage, Serves persons with Medicaid.

**Services:** Provides transportation for anyone, non-emergency medical or non-medical.

### Peregrine Society

314-781-0228

[www.peregrinesoc.org](http://www.peregrinesoc.org)

**Hours of operation:** Mon-Fri, dependant on appointment

**Fees:** Free

**Services:** Provides transportation to and from cancer treatment appointments. Must call to schedule at least 2 days in advance.

**COVID-19:** Mon-Fri, 9am-4pm. All services still offered

### Show Me Healthy Women Program Transportation Service

1-888-403-1071 (Compass Health)

[health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/](http://health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/)

**Fees:** Transportation vouchers provided for qualifying women enrolled in the Show Me Healthy Women

**Services:** Offers transportation to medical appointments; call to see if eligible for service.

## PUBLIC TRANSPORTATION

### **MetroBus and MetroLink**

314-231-2345

[www.metrostlouis.org](http://www.metrostlouis.org)

Hours of operation: Schedules on website

**Fees:** Vary. Daily fare MetroBus - \$2.00, with multiuse transfer - \$3.00; Metrolink one ride - \$2.25; Weekly pass - \$25.00; book of 10 - \$30.00; monthly pass - \$72.00. 65+, disabled and 12 and under pay 50% of the regular fare. See copy of application after this section. Metro Reduced Fare ID Locations: Disabled - 317 DeBaliviere Road, 63112; Seniors - 701 Convention Plaza, 63101.

**Services:** St. Louis metropolitan region's public transportation system.

**COVID-19:** Modified services. Please visit [www.metrostlouis.org](http://www.metrostlouis.org) for the most up-to-date information.

### **Monthly Bus Pass Assistance – 50% Off**

St. Agatha Church  
930 Withnell Avenue  
St. Louis, MO 63118  
314-772-4491

Call Sr. Claire Ann from 9am-3pm. Must show proof of residence in 63118 & proof of employment. WHEELCHAIR ACCESSIBLE TRANSPORTATION

### **United Access**

314-292-5100

[www.unitedaccess.com](http://www.unitedaccess.com)

#### **North**

9389 Natural Bridge Road  
St. Louis, MO 63134

#### **South**

10232A Rahning Road  
Sunset Hills, MO 63134

**Services:** Provides wheelchair accessible vans for rent or purchase. Will work individually with clients to negotiate rental cost if they cannot afford to pay. Must have current insurance, current driver's license, and be 21 years of age or older to rent.

## For Persons with Disabilities

### **Disability Resource Association (DRA)**

130 Brandon Wallace Way  
Festus, MO 63028  
636-931-7696

[www.disabilityresourceassociation.org](http://www.disabilityresourceassociation.org)

**Fees:** \$3 one way, \$5 roundtrip, \$1 additional charge for St. Louis City or County trip

**Services:** Offers essential medical transportation if patient is not covered by Medicaid. Transportation also available for persons with disabilities and/or individuals of low income to jobs, interviews, classes, or job trainings. Areas serviced include Arnold, Barnhart, Crystal City, Festus, Herculaneum, and Imperial.

**COVID-19 Transportation not available**

### **JC Transit**

636-933-9380

<http://www.oatstransit.org>

**Hours of Operation:** 5:00am-10:00pm daily (excluding major holidays).

**Fees:** CoPay to be determined

**Services:** Available to any individual with a disability as defined by doctor. Must call 48 hours in advance to request a ride. Rides may be scheduled for medical trips, shopping, employment. Serves Jefferson County

## VETERANS

### **Disabled American Veterans**

314-289-6443

[www.dav.org](http://www.dav.org)

**Hours of operation:** Mon-Fri 7:00am-2:30pm (office hours)

**Fees:** None

**Services:** Medical transportation service for veterans within St. Louis City and County. Transportation is from home or place of residence to hospital, VA doctor or a doctor referred by VA. Last appointment must be made by 1 pm. Person must be able to get in and out of car by self. No wheelchairs. Call ASAP after making doctor's appointment to obtain a ride.

**COVID-19: Offices CLOSED**

### **Veterans Transportation Service**

915 North Grand Blvd  
Saint Louis, MO 63106  
314-652-4100

[www.va.gov/HEALTHBENEFITS/vtp/veterans\\_transportation\\_service.asp](http://www.va.gov/HEALTHBENEFITS/vtp/veterans_transportation_service.asp)

**Fees:** Free for qualifying veterans.

**Services:** Provides free transportation for Veterans to VA healthcare and approved non-VA healthcare appointments.

## SURROUNDING COUNTIES

### MO Rides

<http://morides.org>

636-359-4656

**Hours of Operation:** Mon-Fri 8 am-4:30 pm

**Fees:** There is no fee to call MO Rides for assistance.

**Services:** MO Rides referral service works with transportation providers to coordinate affordable rides for people with transportation challenges. MO Rides referral service serves Franklin, Lincoln, Montgomery, St. Charles, and Warren counties. MO Rides will assist you in finding the most affordable public transportation options to meet the customer's specific needs.

**COVID-19:** Operations have been disrupted. Please visit the following site for more information (as of 4/8/2020).

### JeffCo Express

636-465-0983

<http://jeffcoexpress.org>

**Hours of Operation:** Office hours: Mon- Fri 7 am-5:30 pm  
Cross County 7 am–7 pm, Arnold Route 6:30 am-6 pm

**Fees:** One way bus fare \$2 (Seniors 60+ and Customers with disabilities \$1). Deviated Fixed Route- One way ride \$4

(Seniors 60+ and Customers with disabilities \$2) JeffCo Express 10 Ride Pass \$20 (Seniors 60+ and Customers with disabilities \$10) JeffCo Express Monthly Pass \$40 (Seniors 60+ and Customers with disabilities \$20). Children 2 and unders ride free. If a customer with a disability requires an escort to travel, the escort rides for free.

Call or visit their website for the Seniors Discount Application and the Disability Discount Application

**COVID-19:** Essential service only. City of Arnold, Blue and Green routes suspended until further notice.

### Quality Transportation Services

121 Garden Ln,  
Arcadia, MO 63621  
573-546-7497

**Hours of Operation:** Mon-Sat 7am-6pm

**Fees:** Free for anyone with Medicaid (schedule through LogistiCare); out of pocket for anyone without Medicaid

**Services:** Non-emergency medical transport; work; rides to the airport available for an extra fee. Serves anyone in Jefferson, Iron, Washington, St. Genevieve, St. Francois, Reynolds, and Madison Counties. Call at least 48 hours in advance to schedule a ride.

**United Way Information & Referral:** Dial 2-1-1 or visit [www.211helps.org](http://www.211helps.org) to quickly and easily find non-emergency services in your area, including basic needs, physical and mental health resources, job programs, support for seniors and more. Now accessible via phone, online chat, self-service web directly, and mobile app.