

When Care Can't Wait, Mercy Has Options

Each year, Mercy serves thousands of people across Springfield in our emergency rooms. Many have very serious illnesses and injuries — but not every situation requires a trip to the ER. With Mercy, you have options based on how urgent and severe the problem is. And now, Springfield has walk-in orthopedic care, making it even easier to get the right care for your needs.

ORTHO WALK-IN CARE



OR

Mercy Orthopedic Walk-in Care

For minor orthopedic concerns that might require x-rays, including:

- Non-life-threatening injuries occurring in the past 2 weeks not seen by primary care provider
- Soft tissue injuries (sprain or strain) in arms or legs
- Broken or fractured bones in arms or legs not visible through the skin
- Sports Injuries not including concussion management



Shorter wait time

COST

About the same cost as seeing your doctor; specialty copay may apply

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URGENT CARE



OR

Mercy Urgent Care

For more serious illnesses and injuries, including:

- Neck, back and spine injuries
- Coughs, colds and flu
- Sore throats
- Ear problems
- Urinary discomfort
- Minor skin conditions
- Minor injuries
- Minor burns
- Simple cuts, puncture wounds
- Animal or insect bites
- Flu, strep or mono



Moderate wait time

COST

Higher cost than walk-in care, but less expensive than the ER

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EMERGENCY ROOM



Mercy Hospital ER

For serious or life-threatening problems, such as many of the following, **call 911 immediately**:

- Fast heartbeat (more than 120-150)
- Allergic reaction with breathing difficulty
- Broken bones visible through the skin
- Fainting or unresponsiveness
- Severe breathing difficulty
- Poisoning or drug overdose
- Difficulty speaking
- Chest pain
- Drowning
- Choking
- Severe burns
- Concussion
- Extremely hot or cold
- New severe headache
- Sudden intense severe pain
- Sudden blindness/vision
- Heavy bleeding



Longer wait time

COST

Most expensive option, with average co-pays of \$250 or more

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Learn more at mercy.net/WalkInOrtho