




With Mercy, You Have Options

Last year alone, we served more than **667,000** people through Mercy Hospital emergency rooms. Many of those cases were very serious illnesses and injuries. But, not every situation requires a trip to the emergency room.

With Mercy, you have options based on how urgent and severe the problem is.

<div style="text-align: center; background-color: #4F81BD; color: white; padding: 5px; font-weight: bold; font-size: 2em;">PC</div> <div style="text-align: center; font-weight: bold; color: #4F81BD;">PRIMARY CARE</div> <div style="text-align: center; margin: 10px 0;">  </div> <p>Mercy Primary Care Mercy makes it easy to get treatment from a primary care provider. Our clinics offer online scheduling, and many offer e-visits for times when you can't get to their office. Make an appointment with a primary care clinic for routine and not-so-routine care, including:</p> <ul style="list-style-type: none"> ▪ Annual checkups ▪ Immunizations ▪ Management of chronic conditions ▪ Coughs, colds and flu ▪ Sore throats ▪ Ear problems ▪ Urinary symptoms ▪ Acute skin conditions ▪ Minor injuries ▪ Sport, school and camp physicals ▪ Minor skin conditions ▪ Minor injuries ▪ Minor burns ▪ Sprains and strains ▪ Simple cuts, puncture wounds ▪ Insect bites ▪ Flu, strep throat or mono 	OR	<div style="text-align: center; background-color: #F79646; color: white; padding: 5px; font-weight: bold; font-size: 2em;">UC</div> <div style="text-align: center; font-weight: bold; color: #F79646;">URGENT CARE</div> <div style="text-align: center; margin: 10px 0;">  </div> <p>Mercy Urgent Care For more serious conditions that might require stitches or X-rays, head to Mercy Urgent Care. Here we can treat simple and more complex conditions, including:</p> <ul style="list-style-type: none"> ▪ Coughs, colds and flu ▪ Sore throats ▪ Ear problems ▪ Urinary discomfort ▪ Minor skin conditions ▪ Minor injuries ▪ Minor burns ▪ Sprains and strains ▪ Possible broken bones ▪ Simple cuts, puncture wounds ▪ Animal or insect bites ▪ Flu, strep or mono ▪ Sports Physicals ▪ DOT Physicals ▪ Occupational Medicine 	OR	<div style="text-align: center; background-color: #C0392B; color: white; padding: 5px; font-weight: bold; font-size: 2em;">ER</div> <div style="text-align: center; font-weight: bold; color: #C0392B;">EMERGENCY ROOM</div> <div style="text-align: center; margin: 10px 0;">  </div> <p>Mercy Hospital Emergency Room Primary care and urgent care are not substitutes for the emergency room. For serious or life-threatening problems, such as many of the following, call 911 immediately!</p> <ul style="list-style-type: none"> ▪ Severe breathing difficulty ▪ Chest pain ▪ Fast heartbeat (more than 120-150) ▪ Someone faints or is unresponsive ▪ Difficulty speaking ▪ Heavy bleeding ▪ Broken bones visible through the skin ▪ Drowning ▪ Choking ▪ Severe burns ▪ Allergic reaction with breathing difficulty ▪ Extremely hot or cold ▪ Poisoning or drug overdose ▪ New severe headache ▪ Sudden intense severe pain ▪ Sudden blindness/vision change
<div style="text-align: center; background-color: #4F81BD; color: white; padding: 5px; font-weight: bold; font-size: 1.5em;">COST</div> <p>The average cost of a primary care visit may range from \$20-\$55 depending on your health plan. Check your plan description for information.</p> <div style="text-align: center; background-color: #4CAF50; color: white; padding: 10px; font-weight: bold; font-size: 2em;">\$</div>		<div style="text-align: center; background-color: #F79646; color: white; padding: 5px; font-weight: bold; font-size: 1.5em;">COST</div> <p>The cost is higher than Primary Care, but less than a visit to the ER.</p> <div style="text-align: center; background-color: #4CAF50; color: white; padding: 10px; font-weight: bold; font-size: 2em;">\$\$</div>		<div style="text-align: center; background-color: #C0392B; color: white; padding: 5px; font-weight: bold; font-size: 1.5em;">COST</div> <p>For conditions that are not severe or life-threatening, the ER is your most expensive choice, with average co-pays of \$250 or more.</p> <div style="text-align: center; background-color: #4CAF50; color: white; padding: 10px; font-weight: bold; font-size: 2em;">\$\$\$</div>

To find the nearest Mercy Primary Care, Urgent Care or Hospital Emergency Room, go to mercy.net/TroyOptions

