

# Where Mercy Serves

This page offers an interactive map of our service areas and sponsored ministries across the United States.

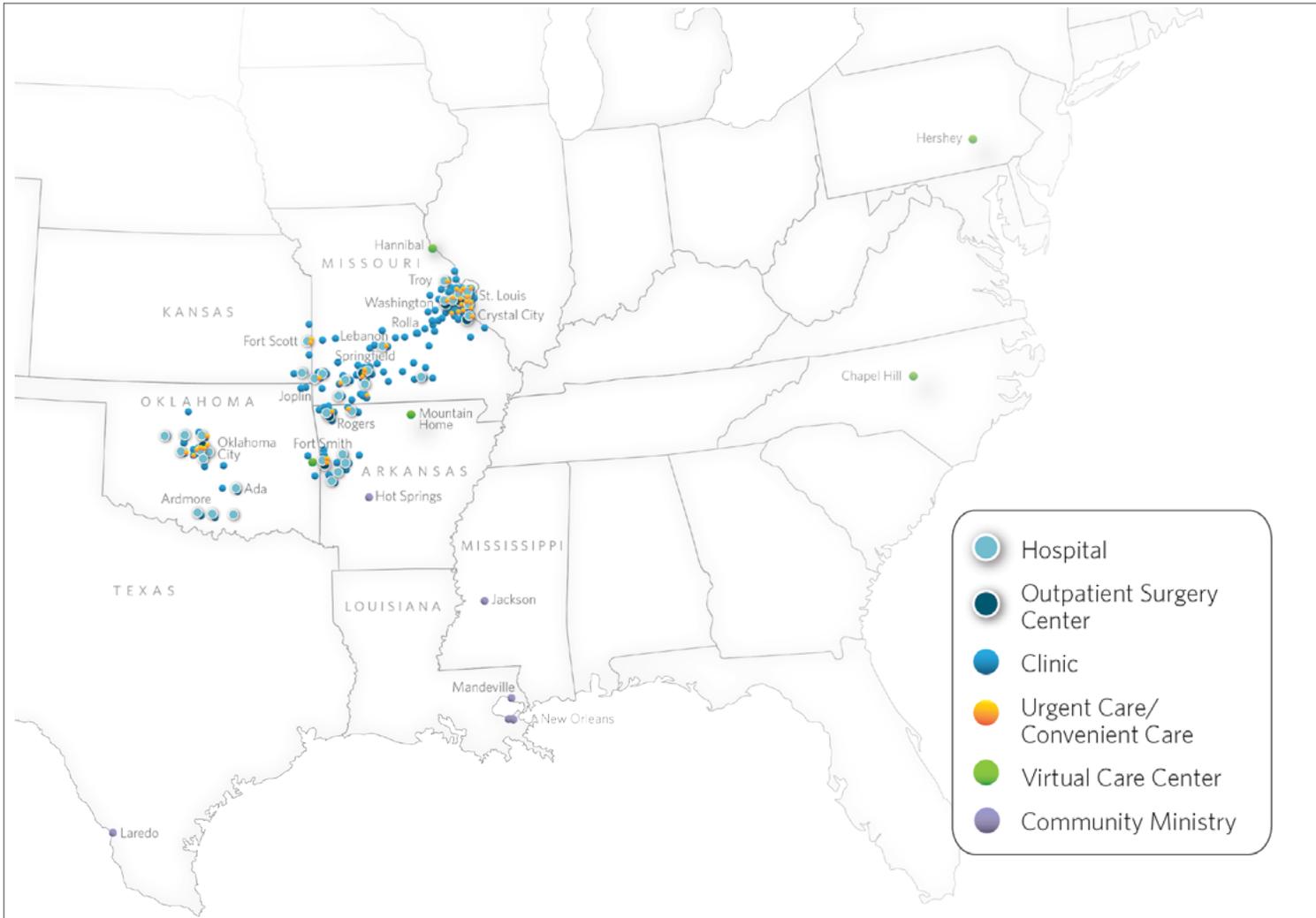
Click on the regional buttons to zoom in to a particular community, with more information about that community presented in the right column.

Headquartered in St. Louis, Missouri, Mercy is one of the largest Catholic health systems in the United States, serving millions each year over a multi-state footprint through touchpoints including outreach ministries and virtual care.

**KEY:**

- Hospital
- Urgent/Convenient Care
- Outpatient Surgery Center
- Commercial Virtual Care
- Clinic
- Outreach Ministry

- EAST COMMUNITY
- CENTRAL COMMUNITY
- WEST COMMUNITY
- OUTREACH MINISTRY
- COMMERCIAL VIRTUAL CARE



- Hospital
- Outpatient Surgery Center
- Clinic
- Urgent Care/ Convenient Care
- Virtual Care Center
- Community Ministry

**Hospitals & Ambulatory Sites**

- 30 acute care hospitals
- 4 heart hospitals
- 3 rehab hospitals
- 2 children’s hospitals
- 2 orthopedic hospitals
- 1 virtual care command center
- 861 physician practices
- 338 clinic locations
- 10 outpatient surgery centers
- 22 urgent care sites
- 25 convenient care centers

**Medical Staff & Co-workers**

- 44,000 co-workers including:
- 2,100+ integrated physicians
- 1,200+ integrated advanced practitioners

**Utilization FY17**

- 3,112 staffed beds
- 23,986 births
- 168,964 surgeries
- 166,701 inpatient discharges
- 9,591,089 outpatient/office visits
- 675,225 ED visits

**Financial Information FY17**

- \$5.5 billion total operating revenue
- \$7.1 billion total assets
- \$381 million community benefit/charity care

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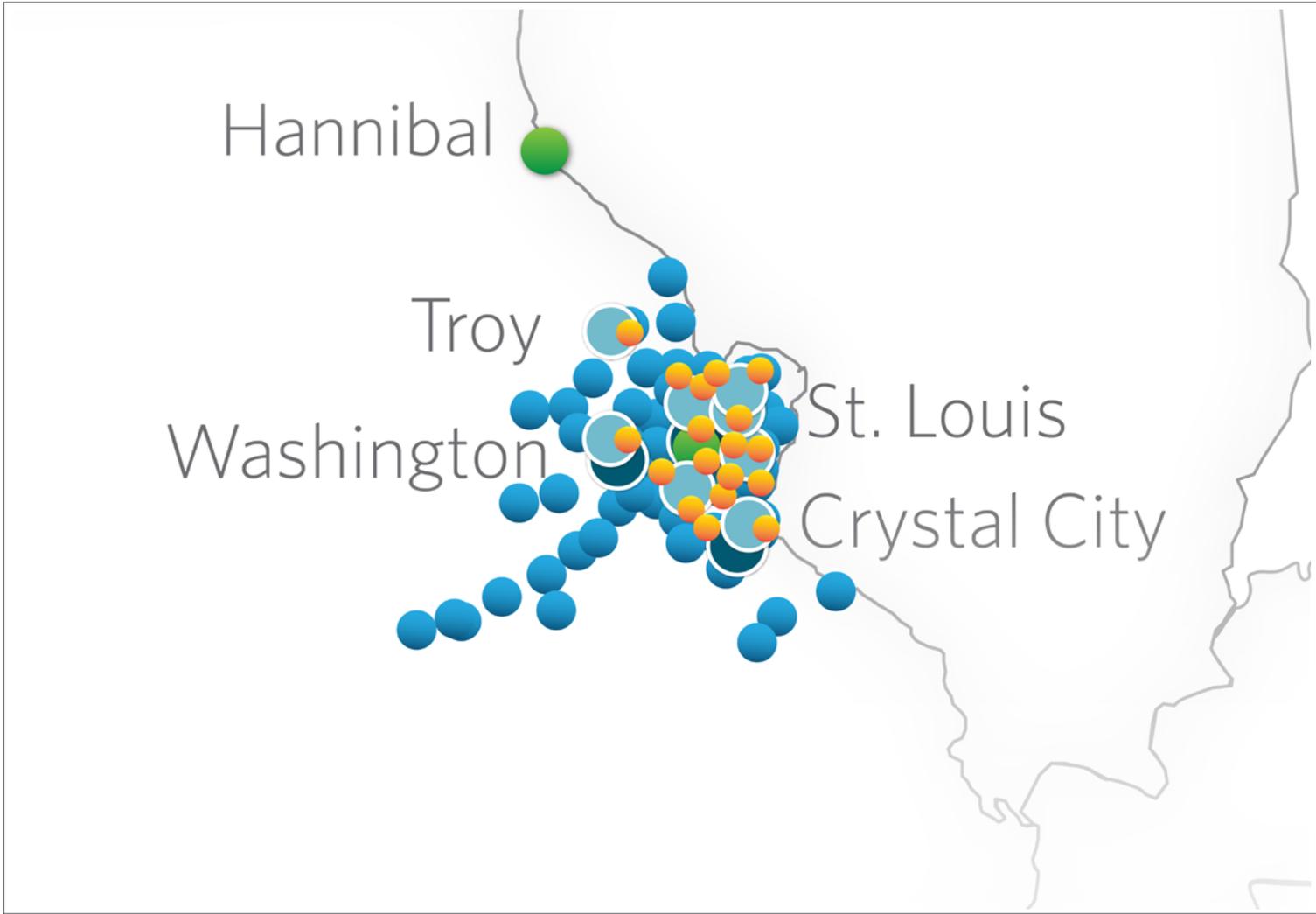
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## East Community

**Locations**

- MISSOURI
- Crystal City
  - St. Louis
  - Troy
  - Washington

**Hospitals & Ambulatory Sites**

- 5 acute care hospitals
- 1 heart hospital
- 1 rehab hospital
- 1 children's hospital
- 1 virtual care command center
- 340 physician practices
- 112 clinic locations
- 4 outpatient surgery centers
- 15 urgent care sites
- 4 convenient care centers

**Medical Staff & Co-workers**

- 20,000 co-workers including
- 800 integrated physicians

**Utilization FY15**

- 1,390 staffed beds
- 10,134 births
- 52,131 surgeries
- 59,679 inpatient discharges
- 3,812,183 outpatient/office visits
- 182,321 ED visits

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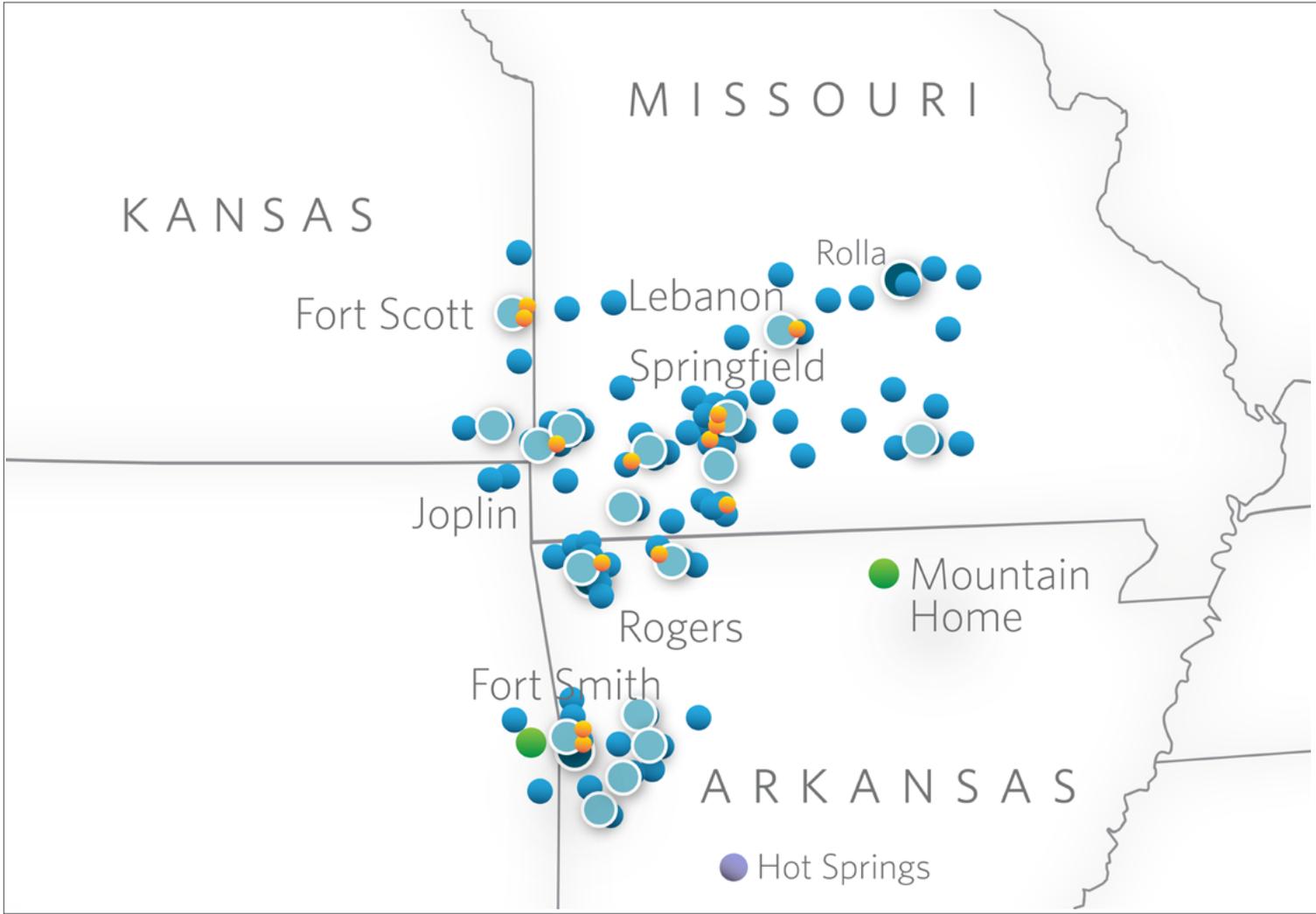
EAST COMMUNITY

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## Central Community

**Locations**

- |            |               |
|------------|---------------|
| ARKANSAS   | KANSAS        |
| Berryville | Columbus      |
| Fort Smith | Fort Scott    |
| Rogers     |               |
| MISSOURI   |               |
| Aurora     | Mountain View |
| Booneville | Ozark         |
| Branson    | Paris         |
| Carthage   | Rolla         |
| Cassville  | Springfield   |
| Joplin     | Waldron       |
| Lebanon    |               |

**Hospitals & Ambulatory Sites**

- 16 acute care hospitals
- 1 heart hospital
- 1 rehab hospital
- 1 children's hospital
- 2 orthopedic hospitals
- 420 physician practices
- 162 clinic locations
- 5 outpatient surgery centers
- 7 urgent care sites
- 14 convenient care centers

**Medical Staff & Co-workers**

- 17,000 co-workers including
- 1,100 integrated physicians

**Utilization FY17**

- 1,224 staffed beds
- 8,717 births
- 78,371 surgeries
- 79,043 inpatient discharges
- 4,247,729 outpatient/office visits
- 350,948 ED visits

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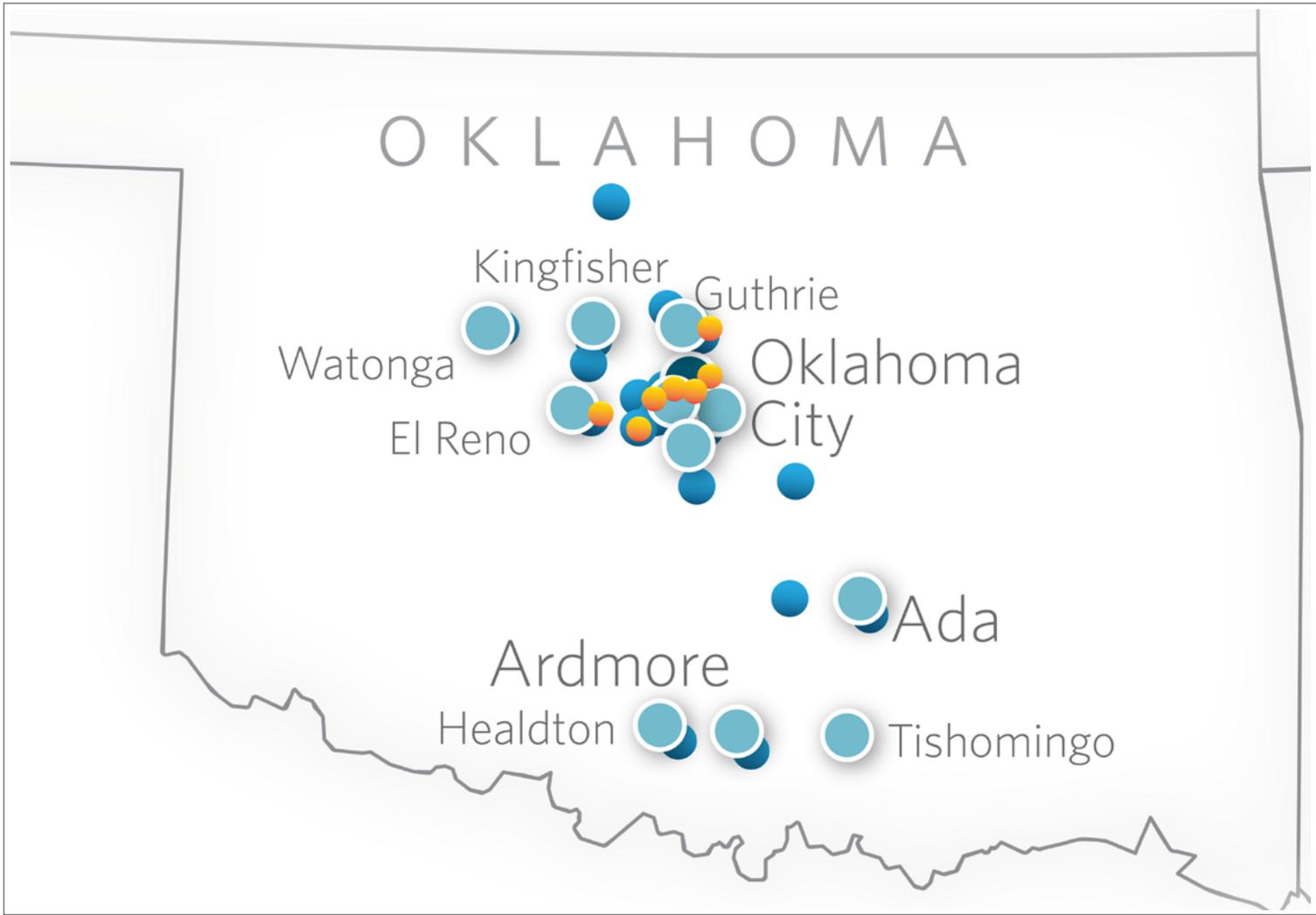
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## West Community

**Locations**

- OKLAHOMA
- Ada
  - El Reno
  - Healdton
  - Marietta
  - Sulphur
  - Watonga
  - Ardmore
  - Guthrie
  - Kingfisher
  - Oklahoma City
  - Tishomingo

**Hospitals & Ambulatory Sites**

- 9 acute care hospitals
- 2 heart hospitals
- 1 rehab hospital
- 101 physician practices
- 64 clinic locations
- 1 outpatient surgery center
- 7 convenient care centers

**Medical Staff & Co-workers**

- 6,000 co-workers including
- 300 integrated physicians

**Utilization FY17**

- 498 staffed beds
- 5,135 births
- 32,541 surgeries
- 27,979 inpatient discharges
- 1,498,677 outpatient/office visits
- 141,956 ED visits

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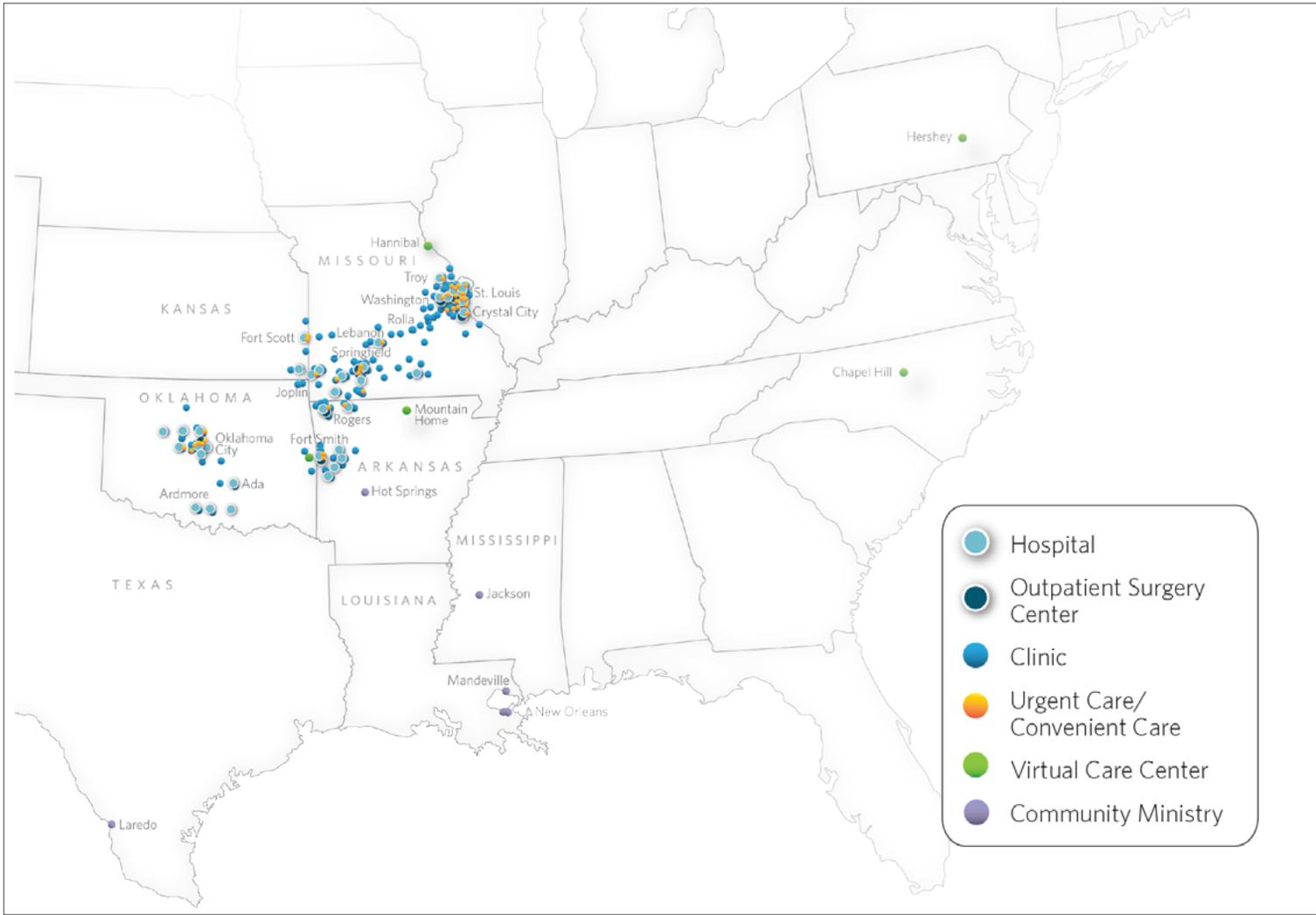
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## Outreach Ministry

**Locations**

- |             |             |
|-------------|-------------|
| ARKANSAS    | MISSISSIPPI |
| Hot Springs | Jackson     |
| TEXAS       | LOUISIANA   |
| Laredo      | New Orleans |
|             | Mandeville  |

**Mercy Ministries of Laredo**

The clinic offers integrated services at its primary location, at community self-help centers and in underserved areas with its mobile medical van.

**Cooper-Anthony Mercy Child Advocacy Center (CAMCAC)**

The CAMCAC was founded by Mercy in 2003. It is one of 15 Child Advocacy Centers in Arkansas and has the unique distinction of being the only hospital-based center in the state.

**Mississippi Health Advocacy Program (MHAP)**

Established in 1992 by a grant from the Sisters of Mercy Health System, MHAP is a non-profit, non-partisan consumer advocacy organization committed to improving the health of all Mississippians.

**Mercy Family Center**

Mercy Family Center, founded in 1992, is a multidisciplinary behavioral health and social services provider for children, adolescents, adults, and families and is accessible to people of all income levels.

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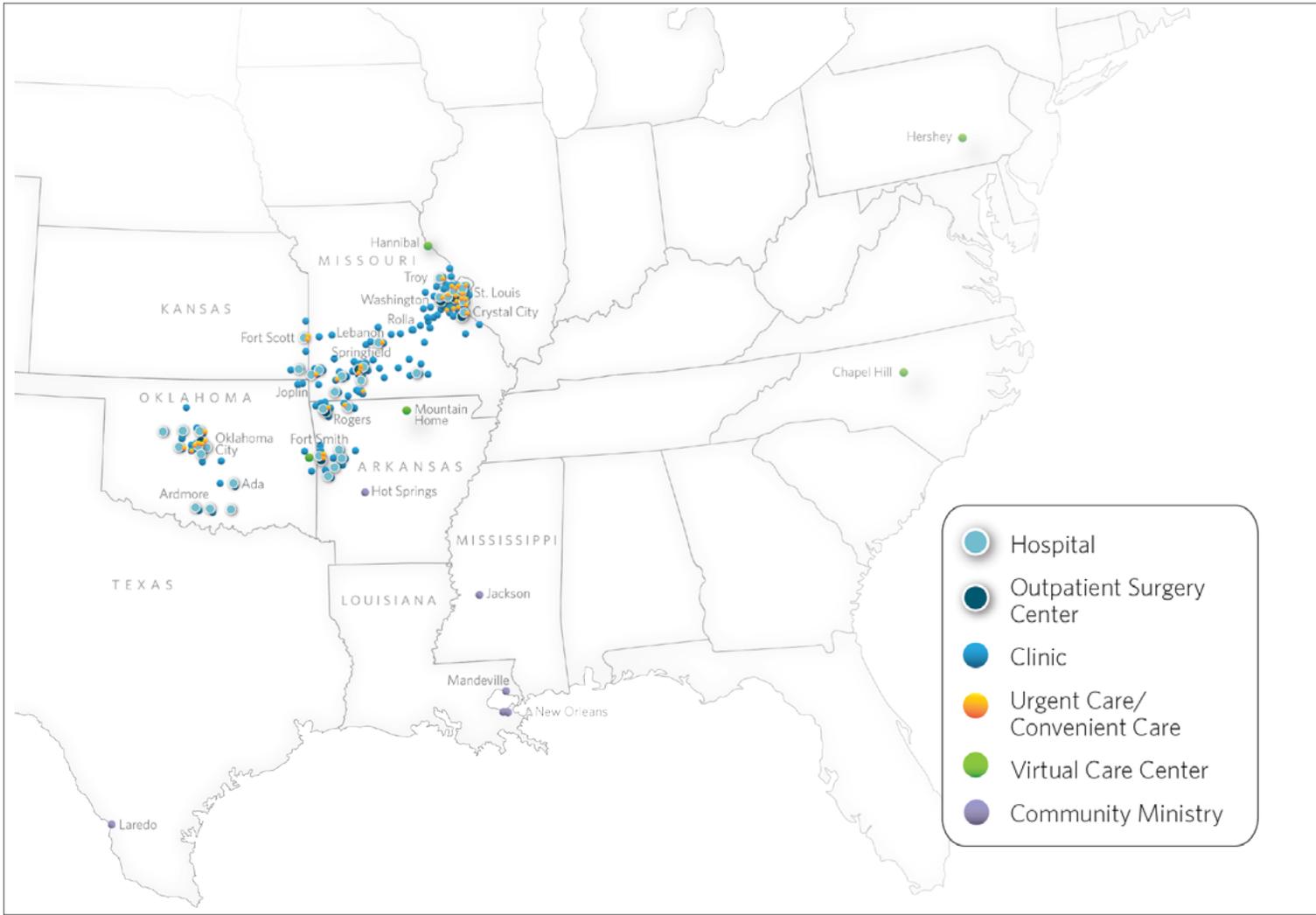
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## Commercial Virtual Care

**Locations**

- |                |               |
|----------------|---------------|
| MISSOURI       | ARKANSAS      |
| Hannibal       | Mountain Home |
| OKLAHOMA       | PENNSYLVANIA  |
| Sallisaw       | Hershey       |
| NORTH CAROLINA | FLORIDA       |
| Chapel Hill    | Tampa         |

**About**

As the doors opened at Mercy's Virtual Care Center, it became the world's first facility dedicated entirely to care outside its own walls.

It's an integration that helps you provide safer, more proactive care. And it enables you to bring hard-to-find specialists directly into your hospital and communities.