

We're ready for you. Ready for us?

Plan for a safe visit.



Check restrictions before you go.

Most all Mercy locations limit the number of visitors, but it's different from place to place, and it changes as we continue to monitor COVID-19. Review your location's rules before you bring your crew. See restrictions here at [mercy.net/StaySafe](https://www.mercy.net/StaySafe).



Remember your mask.

Mercy requires all patients and visitors age 2 and up, and all co-workers, to wear a mask. To help you remember, try leaving a clean cloth mask by your purse, wallet or keys. Or keep a few in your car. Put it on so the straps go over your ears, with the mask covering your nose and mouth. *Be sure your nose and mouth are covered at all times.*



Arrive early for screening.

We screen all patients, visitors and co-workers on their way in, so allow a few extra minutes. We'll ask you if you've been sick or have symptoms and take your temperature.



Keep hands clean.

It's a good idea to carry hand sanitizer or wipes with you at all times. (Some small bottles come in a holder you can attach to your purse or belt loop).

Once inside Mercy, you'll find hand sanitizer throughout our building. Please use it after touching doors, elevator buttons and other surfaces. Or visit the restroom to wash your hands with soap and water for 20 seconds.



Safely distance.

Naturally, your provider may need to give care up-close. Otherwise, stay 6' from others at all times. We'll have signs to remind you.



Hands off your face.

Try not to touch your face, especially your eyes, nose and mouth.



Repeat in reverse.

After leaving the building and before getting into your car, rub your hands with sanitizer.

Remove your mask by pulling off the straps from behind your ears, being careful not to touch the outside of the mask. Immediately toss it in a bag (to wash later) or straight into the machine. Wash in hot water and dry on high heat.

If you have any questions, please contact your provider. We look forward to your safe return.



Your life is our life's work.

The safety of our patients and caregivers has been, and always will be, our priority. We follow strict standards for disinfecting, required masking for patients, visitors and co-workers, and social distancing.

Please do your part by following these and other CDC guidelines.