

Visitor Guidelines for Hospital Patients in Isolation for COVID-19

At Mercy, we understand how much visits mean to hospital patients and their families, especially for patients with COVID-19. At the same time, the safety of our patients, their visitors and our co-workers is our top priority.

The guidelines below are intended to keep everyone safe from this highly contagious virus.

- Only one designated visitor at a time.
- If you had a positive COVID test within 10 days or have COVID symptoms, we ask that you seek medical care and quarantine at home.
 - If you were exposed to this patient without testing positive within the last 90 days, the CDC advises that you quarantine at home for five days after your last exposure to the patient, and that you wait 10 days before returning or visiting another health care facility.
- Please leave personal belongings in your vehicle. Purses and bags are not allowed in the patient's room.
- Please check with the nursing staff before each visit. The staff will make sure you have the correct personal protective equipment (PPE) on for your safety.
 - Required PPE includes an isolation gown, gloves, an N95 mask and eye covering such as a shield - (note that personal eyeglasses are not sufficient to protect you).
 - Keep all of this on while in the room. If you remove any part of the PPE, you will be asked to leave. COVID is highly contagious, and we practice strict isolation precautions.
 - Please make sure you use hand sanitizer before and after.
- Once you are in the room, please remain in the room. Once you have concluded your visit, please remove all PPE other than your mask at the door to the patient's room, use hand sanitizer and exit the hospital. Please don't visit the cafeteria, gift shops or other common areas. This is to reduce the risk that you may transmit COVID-19 to others around the hospital.

COVID-19 is highly contagious so please understand that there is an increased risk of becoming infected with COVID-19 when you enter the room.

Thank you for helping us maintain a safe place for you, our patients and our co-workers.

