

Mercy Hospital Lincoln Community Benefit Report

Mercy Responds to COVID-19

The COVID-19 pandemic has brought unprecedented challenges to our nation, and the communities that Mercy serves were no exception. Recognizing the economic hardship, stress and emotional trauma that the COVID-19 pandemic has incurred on individuals and families, and understanding that it is often the most vulnerable that are impacted the most in times of crisis, Mercy was proactive in engaging community partners in COVID-19 response from the start of the pandemic.

In particular, individuals experiencing homelessness may be at increased risk of infection and complication from the COVID-19 virus. Community Health Leaders across Mercy's hospitals worked with local partner agencies to develop comprehensive plans for safely discharging COVID-19 patients to a designated location if they do not require hospitalization but lack housing.

The Tri-County Continuum of Care (CoC) in St. Charles, Lincoln and Warren counties is the central agency addressing homelessness in the Mercy Hospital Lincoln community. By communicating with and engaging in the CoC, Mercy Hospital Lincoln was able to successfully enact a plan that aligns local resources with regional protocols. Other community services offered by Mercy during the COVID-19 pandemic included deploying community COVID-19 testing sites across the region and provide ongoing logistical support for community agencies, including long-term care facilities, school districts and first responders.



Mercy Co-Workers practice social distancing while packing COVID-19 kits for distribution to homeless-serving agencies in Jefferson & Franklin Counties.

Total Reported
Community Benefit:
\$3,074,087

Charity Care

Includes the actual cost of providing free or discounted care to persons who cannot afford to pay and who are not eligible for public programs. Charity care does not include bad debt.
Benefit: \$3,040,083

Community Benefit Operations

Includes costs related to the organization's community health needs assessment, including the development of an implementation strategy and staff costs.
Benefit: \$4,789

Health Professionals

Education and Research

Includes the cost of providing clinical placement for physicians, nurses and other health professionals plus the costs of the nursing anesthesia, EMS and radiology schools.
Benefit: \$10,292

Cash, In-Kind Donations, Community Building, Workforce Enhancement and Fundraising

Includes cash, in-kind donations, fundraising costs, food & supplies to shelters, use of Mercy rooms and facilities, donated office space and recruitment of health professionals in medically underserved areas.
Benefit: \$18,923