

Transportation Resources – Jefferson County

(community resources for low income and uninsured)

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For Medicaid Patients

LogistiCare

866-269-5927 (To make a reservation or ask questions)

573-751-2896 (Call to see if eligible for services)

www.logisticare.com

Fees: Free for Medicaid patients

Services: Non-emergency medical transport; must schedule a ride at least 5 days in advance.

Medical Transportation Management (MTM)

636-561-5686

www.mtm-inc.net

Fees: Free for Medicaid patients

Services: Non-emergency medical transport for the state of Missouri. Call at least 3 days in advance to schedule a ride.

Non-Emergency Medical Transportation (NEMT)

1-800-695-5791 or 1-866-269-5927

<http://dss.mo.gov/mhd/participants/pages/medtrans.htm>

Fees: \$2 per ride (round trip or one way)

Services: Non-emergency medical transport provided through MO HealthNet with statewide services for patients with MO HealthNet and MO HealthNet managed care. Must call at least 5 days in advance to schedule a ride.

Aetna Better Health of Missouri

1-800-566-6444

<https://www.aetnabetterhealth.com/missouri>

Hours of operation: Dependent on appointment

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Home State Health Plan

1-888-561-8747 or 1-855-694-4663

www.homestatehealth.com

Hours of Operation: Dependent on appointment

Fees: Free with Home State Health Plan

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Missouri Care

1-800-695-5791

www.missouricare.com

Hours of Operation: 24 hours

Fees: Free with Missouri Care

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 3 days in advance.

Straight Medicaid

1-866-269-5927

Hours of Operation: M-F 8:00 am-5:00 pm

Fees: Free with Medicaid

Services: Offers non-emergency medical transportation to members. Must call to schedule at least 5 days in advance.

For Non-Emergent Medical Trips

American Cancer Society “Road to Recovery”

1-800-227-2345

www.cancer.org

Hours of Operation: Dependent on appointment; call four days in advance.

Fees: None

Services: Offers transportation to-and-from cancer treatment and doctor’s appointments. Call to see if eligible for the service.

Mercy Shuttle

1400 Hwy 61 South
Crystal City, MO 63109
636-933-1124

Hours of Operation: M-F, Scheduling hours from 7:30am-4:00pm, rides available from 6:30am-7:00pm

Fees: Free for Mercy patients with disabilities or seniors (55+)

Services: Transportation for medical appointments at Mercy Hospital Jefferson and for Mercy Clinic physicians on the hospital campus. Call to schedule a ride, preferably at least 48 hours in advance.

Show Me Healthy Women Program Transportation Service

573-522-2845 or 1-866-726-9926

health.mo.gov/living/healthcondiseases/chronic/showmehealthwomen/

Fees: Free for qualifying women enrolled in the Show Me Healthy Women or WISEWOMAN Programs.

Services: Offers free transportation to medical appointments; call to see if eligible for service.

General/Public Transit

JeffCo Express

3875 Plass Road, Bldg #A,
Festus, MO 63028
636-465-0983 ext. 106 or 1-877-529-9773
<http://jeffcoexpress.org>

Hours of Operation: Office hours: Mon- Fri 7am-5:30 pm
Cross County 7 am–7 pm, Arnold Route 6:30 am-6 pm

Fees: One way bus fare: \$2 (Discounted Rate \$1).

Deviated Fixed Route - One way ride: \$4
(Discounted Rate \$2)

JeffCo Express 10 Ride Pass: \$20 (Discounted Rate \$10)

JeffCo Express Monthly Pass: \$40 (Discounted Rate \$20).

*Children 2 and under ride free. If a customer with a disability requires an escort to travel, the escort rides for free.

*Seniors (60+) and persons with disabilities are eligible for the discounted rate. Please visit website for a reduced fare application.

OATS – East Region (Organized Alternative Transportation Service)

Jefferson County Office: 800-201-6287 or 636-937-6454
www.oatstransit.org

Hours of Operation: Mon-Fri 7:30am-5:00pm (scheduling)
Call 48 hours in advance to schedule a ride

Fees: Donations accepted at end of trip

Services: Provides transportation for anyone, but elderly and disabled persons are given priority; wheelchair accessible; trips include non-emergency medical transport, senior centers, and essential shopping. Routes include trips to and from Fenton, Crystal City, Herculanium, Pevely, High Ridge, Cedar Hill, and House Springs.

Quality Transportation Services

121 Garden Ln,
Arcadia, MO 63621
573-546-7497

Hours of Operation: Mon-Sat 6am-6pm

Fees: Free for anyone with Medicaid (schedule through LogistiCare); out of pocket for anyone without Medicaid

Services: Non-emergency medical transport; shopping; work; rides to the airport available for an extra fee. Serves anyone in Jefferson, Iron, Washington, St. Genevieve, St. Francois, Reynolds, and Madison Counties. Call at least 24 hours in advance to schedule a ride.

For Persons with Disabilities

Disability Resource Association (DRA)

130 Brandon Wallace Way
Festus, MO 63028
636-931-7696
www.disabilityresourceassociation.org

Fees: \$3 one way, \$5 roundtrip, \$1 additional charge for St. Louis City or County trip

Services: Offers essential medical transportation if patient is not covered by Medicaid. Transportation also available for persons with disabilities and/or individuals of low income to jobs, interviews, classes, or job trainings. Areas serviced include Arnold, Barnhart, Crystal City, Festus, Herculanium, and Imperial.

JC Transit

636-282-4470

<http://www.jcddrb.org/transport.html#>

Hours of Operation: 6:00am-10:00pm daily (excluding major holidays).

Fees: \$3 each way for persons with developmental disabilities; \$15 each way for persons with other (non-developmental) disabilities.

Services: Available to any individual with a disability as defined by the Americans with Disabilities Act (ADA), but this service is specifically intended for persons with developmental disabilities. Must call 48 hours in advance to request a ride. Rides may be scheduled for medical trips, shopping, employment, nutrition sites and leisure.

For Veterans

Veterans Transportation Service

915 North Grand Blvd
Saint Louis, MO 63106
314-652-4100

www.va.gov/HEALTHBENEFITS/vtp/veterans_transportation_service.asp

Fees: Free for qualifying veterans who are visually impaired, elderly, or immobilized due to disease or disability.

Services: Provides free transportation for Veterans to VA healthcare and approved non-VA healthcare appointments. To apply for VA healthcare benefits, fill out an application online at www.1010ez.med.va.gov, over the phone by calling 877-222-VETS (8387), or in person by visiting the closest VA medical center.

Cabs

A & J's Crystal Cab

Festus, MO 63028
636-937-8294

Hours of Operation: 24/7

Fees: \$2 per mile, \$1 extra per person

Services: Provides transportation for all of Jefferson County and surrounding areas

Crystal Cab

815 Delmar Ave
Festus, MO 63028
636-937-2200

Hours of Operation: 24/7

Fees: \$3 service fee plus \$2.20 per mile

Services: Provides transportation for upper parts of Jefferson county and parts of south St. Louis County

www.mercy.net/mnm

Hey Taxi

802 Burgess Ave,
Crystal City, MO 63019
636-931-0111

Hours of Operation: 24/7

Fees: \$3 service fee plus \$2.20 per mile

Services: Provides transportation for Jefferson County and parts of south St. Louis County

Jefferson County Taxi Cab Services

100 Main St
Pevely, MO 63070
636-524-5025
www.jeffcocabs.com

Hours of Operation: 24/7

Fees: \$2 per mile

Services: Will drop off anywhere in Jefferson County and surrounding areas; mostly operates within and around Festus, Barnhart, Arnold, Hillsboro, DeSoto, and Imperial.

Need a Ride

1203 N 2nd Street
DeSoto, MO 63020
636-524-9963

Hours: Mon-Sun 6:00am-10:00pm

Fees: vary depending on location

Services: Serves cities of DeSoto and Washington and surrounding towns; one wheelchair accessible van available

Yellow Cab of Jefferson County

5121 Warren Rd,
Imperial, MO 63052
636-461-2345

Hours of Operation: 24/7

Additional Resources and Referrals

MO Rides

636-359-4656
<http://morides.org>

Hours of Operation: Mon-Fri 8 am-4:30 pm

Fees: There is no fee to call MO Rides for assistance.

Services: MO Rides referral service works with transportation providers to coordinate affordable rides for people with transportation challenges. MO Rides will assist you in finding the most affordable public transportation options to meet the customer's specific needs.

Rides In Sight

855-607-4337

www.ridesinsight.org

Hours of Operation: Call for referral 8:00am-8:00pm EST, M-F

Services: Rides In Sight provides information about senior transportation options in local communities throughout the United States.

vRide

800-826-7433

<http://www.vride.com>

Hours of Operation: 24/7

Fees: Vary depending on location and distance of commute

Services: vRide is a rideshare program. The rides are developed on an as needed basis once the carpool is arranged. Provides transportation for jobs, schooling, appointments, etc.

United Way Information & Referral: Dial 2-1-1 or visit www.211helps.org to quickly and easily find non-emergency services in your area, including basic needs, physical and mental health resources, job programs, support for seniors and more. Now accessible via phone, online chat, self-service web directly, and mobile app.